On Thursday 26 August SBS viewers saw the first episodes of postgraduate courses offered by the University of Wollongong.

These courses have been produced through the University's recently formed Graduate Consortium which has been established in association with SBS Television.

This Consortium will facilitate the delivery throughout Australia of the most advanced education at the professional and graduate level.

This initiative promises to revolutionise graduate and professional education.

It will enable those who have already reached a certain level of education and training and who are most probably already in the workforce, to gain further qualifications and develop their skills without being tied to attendance at lectures at a University campus.

The first courses are in Health Management and Total Quality Management. A subject dealing with electronic data interchange also will be offered.

Since the announcement six weeks ago of the formation of the Consortium the University has received hundreds of enquiries.

Twenty three students have completed enrolment on a full fee basis and another 42 have enrolled to receive materials only rather than undertake the course to obtain a qualification. Enquiries are still coming in.

As well, the University will make tapes available for the many people who rang in expressing disappointment that they were unable to receive SBS transmissions.

Executive director of the University's Communication Centre, Mr John Anderson, said: 'The level of enquiries and enrolments have exceeded our expectations for this start-up period.

'We had limited time to market the initial courses and the response confirms our belief that there is a high demand in the community for this service. It is clear that there is considerable potential for the future.'

Sixteen universities across the nation have joined the Consortium.

It is expected that by the beginning of 1994 at least 10 courses will give the community access to a wealth of expertise to assist them to advance their professional careers and contribute to Australia's economic revitalisation.

The SBS Broadcast program is on page four

Memorial to Allan Sefton established

The Inaugural Annual Lecture in memory of Mr Allan Sefton will be held at the University on Thursday 23 September at 7.30pm.

Allan Sefton was well known to residents of the Illawarra and further afield for his work as a naturalist and conservator of the local environment.

An employee of the Port Kembla steelworks, his spare time was spent recording information about the local flora and fauna, advising on the proper use of resources and attempting to ensure the local environment was properly managed.

His efforts were recognised by the award of the British Empire Medal (1975), the Order of Australia and the prestigious Australian Natural History Medallion (1978).

His contributions to environmental science and conservation in the Illawarra were also recognised by the University of Wollongong which awarded Allan Sefton an Honorary Ph.D. in 1989.

Unfortunately Mr Sefton died in May 1989, a few days before he was due to receive the award.
Yothu Yindi here
Yothu Yindi will be on campus for a performance on 14 September at 9pm in the Union Hall.
It will be a show for all ages with no alcohol or smoking. Tickets $12 Students and University staff $6

Change to Anglican Chaplaincy
After 12 years as Chaplain to Anglican students at the University, Canon Raymond Heslehurst will relinquish the position at the end of Spring Session so he can devote more time to the parish.
He will continue as Rector of St John’s, Keiraville, Honorary Master of the Anglican College affiliated with the University and a member of the University Council.

Growing up Italian in Australia
The Department of Modern Languages hosted a launch last month by the President of the National Italian-Australian Women’s Association, Franca Arena MP, of a collection of candid personal essays by 11 young Australian women.
The essays reveal the experiences of girls negotiating childhood and adolescence within two cultures.
This book ‘Growing up Italian in Australia’ is available in the bookshop.

Help send our athletes to Brisbane
The Wollongong University Australian University Games team is holding a quiz night in an effort to raise funds for bus transport to Brisbane to compete in the University Games.
It will be held from 7pm on Saturday 11 September, with questions starting at 7.30pm, in the University of Wollongong Recreation Centre (sports hall).
The cost is $20 per table. A table consists of up to 10 people. Tickets are available from the Front Desk

Allan Sefton Memorial Lecture established
From page one
In recognition of his contributions to environmental science in the Illawarra region, Wollongong City Council and BHP have donated funds to the University to be used in some appropriate way to honour the memory of Mr Sefton and his work.
Discussions with the donors, the Sefton family and the University have led to the proposal that a portion of the income derived from the Allan Sefton fund be used to award a prize to the best student graduating in the Honours Bachelor of Environmental Science Program at the University.
It is very appropriate that this award be instigated in 1993 as the first group of students to complete the Hons BEnvSc will finish at the end of this year and the first award of the Allan Sefton Prize be made to the best graduate in the 1993 class.
The balance of the income from the fund will be used as a contribution to the establishment of an annual Allan Sefton Memorial Lecture, which will be a public occasion where a distinguished Australian scientist will speak on a topic of wide environmental interest.
This lecture series will also be initiated this year with the first lecture being given by Professor Harry Recher of the University of New England on 23 September at 7.30pm in the Union Function Centre at the University of Wollongong.
The title of the talk is “Science and Conservation”. Anyone wishing to attend is asked to contact Sandra Quin on (042) 214134.
Accountancy provides directions for postgraduate students

The Accountancy Doctorate Consortium held recently at the University was a great success with international attendees as well as participants from all over Australia. The papers presented were well received by an enthusiastic audience of more than 100 academics and postgraduate students.

Eric Lindberg, a Swedish visitor to the Department of Accountancy, said: 'I enjoyed the opportunity to meet with so many quality academics. The discussions touched everyone and clarified my ideas for my own thesis. I've greatly appreciated the opportunity that has been provided for me by the University of Wollongong.'

The consortium aims to provide research directions to postgraduate students. Discussion periods led to many fascinating debates about both the process and purpose of PhD research.

All participants benefited greatly from being able to hear and speak with presenters renowned in their respective fields of research.

Service Quality - Customer Satisfaction Seminar

Quality in service industries is in the customer's perception. Nonetheless it is still a very abstract thing with multiple dimensions and not easily defined or measured.

Service quality is recent times has become a topical issue within both government and private sector enterprises.

While various models for defining and measuring service quality and customer satisfaction have been proposed, there still exists considerable confusion as to how these two important variables are related.

Head of the Marketing Group in the Department of Management, Associate Professor Paul Patterson, will address these issues in a seminar, 'Service Quality and Customer Satisfaction - An Integrated Model', at 12.30-2pm, Friday 3 September in 40.131.

The seminar is based on Professor Patterson's research which was recently presented at the Customer Satisfaction/Dissatisfaction and Complaining Behaviour conference in Knoxville Tennessee.
# SBS Broadcast Timetable

**Wollongong Graduate Consortium**

**August – November 1993**

<table>
<thead>
<tr>
<th>Week</th>
<th>Date</th>
<th>Course</th>
<th>Time</th>
<th>Title</th>
<th>Presenter</th>
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<tbody>
<tr>
<td>Week 1</td>
<td>Thursday, 26 August</td>
<td>GHMD909</td>
<td>1.15 pm</td>
<td>Health Care in Perspective</td>
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<td></td>
<td>Friday, 27 August</td>
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<td>1.45 pm</td>
<td>Discovering the Health Care Organisation</td>
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<td>2.15 pm</td>
<td>What Managers Do</td>
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<td>Week 2</td>
<td>Friday, 3 September</td>
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<td>1.15 pm</td>
<td>Health Care: A System in Reform</td>
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<td></td>
<td></td>
<td>1.45 pm</td>
<td>So What's the Plan?</td>
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<tr>
<td>Week 3</td>
<td>Friday, 10 September</td>
<td></td>
<td>1.15 pm</td>
<td>Paying for Health Services</td>
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<td></td>
<td>1.45 pm</td>
<td>Organisations in Transition</td>
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<td>Week 4</td>
<td>Friday, 17 September</td>
<td></td>
<td>1.15 pm</td>
<td>Who Makes the Rules?</td>
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<td>1.45 pm</td>
<td>Managing Power and Influence in Organisations</td>
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<tr>
<td>Week 5</td>
<td>Friday, 24 September</td>
<td></td>
<td>1.15 pm</td>
<td>Presessions in Transition</td>
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<td></td>
<td>1.45 pm</td>
<td>Effective People Management</td>
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<td>Week 6</td>
<td>Friday, 1 October</td>
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<td>1.15 pm</td>
<td>Culture and Health Policy Development</td>
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<td>1.45 pm</td>
<td>Leadership in the 1990s</td>
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<td>Week 7</td>
<td>Friday, 8 October</td>
<td></td>
<td>1.15 pm</td>
<td>Aboriginal Health Strategies</td>
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<td>1.45 pm</td>
<td>Effective Negotiation</td>
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<td>Week 8</td>
<td>Friday, 15 October</td>
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<td>1.15 pm</td>
<td>Caring for the Elderly</td>
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<td>1.45 pm</td>
<td>Money and Medicine</td>
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<td>Week 9</td>
<td>Friday, 22 October</td>
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<td>1.15 pm</td>
<td>Care in the Community</td>
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<td>Quality and Culture</td>
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<td>Week 10</td>
<td>Friday, 29 October</td>
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<td>1.15 pm</td>
<td>Loaves and Fishes: Allocating Resources in Health</td>
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<td>1.45 pm</td>
<td>Budgeting</td>
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<td>Week 11</td>
<td>Friday, 5 November</td>
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<td>Advancing Health Care with Information</td>
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<td>Using Casenix to Improve Efficiency and Quality</td>
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<td>Week 12</td>
<td>Friday, 12 November</td>
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<td>1.15 pm</td>
<td>Ethics in Health Care</td>
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<td>Ethics Committees and the Handicapped Newborn</td>
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<td>Week 13</td>
<td>Friday, 19 November</td>
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<td>Health Policy Towards 2000</td>
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<td>Promoting Quality of Care</td>
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<td>Quality Improvement: The Implementation</td>
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<td>1.45 pm</td>
<td>Visual Improvement Management - CEDAC (P1 &amp; P2)</td>
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**Spring 1993**
Vegemite gets exposure in Beijing

Earlier this year Brian Ferry and Bob Colvin from the Faculty of Education took 16 trainee teachers to Beijing to teach for three weeks in Chinese vocational schools.

This is the fifth time that trainee teachers from the Faculty of Education have been to Beijing, and like previous groups, they learnt a great deal from teaching in a different culture.

The trainee teachers taught English-based lessons to senior students enrolled in senior classes at West Beijing Olympic Language School and Dong Cheng Vocational School.

The two schools accommodated eight trainee teachers who taught three one-hour lessons each morning for 14 days.

Afternoons and weekends were involved in visiting various historical and tourist sites, as well as different educational institutions. While most evenings were spent preparing lessons, trainee teachers did have the opportunity to visit the Beijing Opera and the Chinese acrobatics.

The Chinese teachers were very impressed with the lessons presented and video-taped many as exemplars for staff in-service.

Also three of the trainee teachers were also offered teaching positions at host schools.

The Faculty of Education has been invited back to Beijing in 1994, and intends to continue this very valuable association.

Community college network taps into ITC courses

A new venture in training by the Illawarra Technology Corporation Training and Education division and adult education specialists, Macquarie Community College was launched on 24 August.

It is targeted to small and medium businesses in Sydney's north-western region.

It involves the delivery of the Certificate course in Manufacturing which has been developed to meet the practical training needs of shopfloor workers and supervisors.

Students must do seven core modules and several optional modules which takes 300 hours over two years. Modules include maths and science basics, total quality control, materials handling and robotic technology.

Flexibility in course design and delivery mean that companies have a program tailored to suit their specific business requirements.

The joint venture was launched by the NSW Minister for Industrial Relations and Employment and Minister for the Status of Women, the Hon. Kerry Chikarovski.

Mrs Chikarovski said: 'People need to be given access to accredited training and this joint venture will help to break down some of the barriers.

'Women especially have difficulty juggling their timetables to get the training they need.

'By utilising the community college network to make practical, industry focused courses more widely available, we can make a real contribution to raising the skill levels of employees. That in turn will inevitably help businesses to be more successful.'

Principal of the Macquarie Community College, Ron Anderson, said the joint venture with ITC shows how the adult and community education sector, with its 'feet-on-the-ground' approach to adult learning can help small business and individual employees to tap into University-based education and training opportunities.

ITC's Manager of Training and Education, Ms Kathy Jones, said the Certificate in Manufacturing has been delivered for more than two years and has been very well received by companies and individual employees.

By linking with Macquarie community college we can reach a much wider range of businesses and individual employees, not just for the Certificate in Manufacturing, but for other courses as well.
Postgraduate Research Students' Open Day

This year's Postgraduate Research Students' Open Day will be held in the Union Function Centre on Friday 10 September.

The Vice-Chancellor, Professor Ken McKinnon, will perform the official opening at 11.30am after which all members of the University community are invited to inspect the poster displays set up by postgraduate research students at the University of Wollongong.

Four oral presentations by postgraduate students are also scheduled from 11.45am-12.45pm in the Function Centre, Room 4.

Interested staff and students are welcome to attend.

Postgraduate Research Students' Open Day aims to act as a forum for the communication of research being conducted on campus by postgraduate students to other members of the University, to the local community, and to potential employers.

Posters will be on display until 3.30pm.

This year the Inaugural Postgraduate Dinner will be held at 7pm on Friday 10 September in the Union Function Centre, after the Postgraduate Research Student Open Day.

Tickets are $16.50 per head, and the guest speaker will be Professor Leon Kane-Maguire from the Department of Chemistry.

His talk will be titled 'How to Succeed in Research Without Really Trying'.

Bookings and payment for the dinner can be made to the cashier, Administration.

Enquiries about the Open Day to Kim Roser, ext. 3079, or Barbara Kane-Maguire, ext. 3573.

International Statistics conference

Statistics '93 will be held from 27 September to 1 October at the University of Wollongong and under the auspices of the Statistical Society of Australia and the International Association of Statistical Computing.

Members of the Department of Applied Statistics are helping organise the program as well as local arrangements for the conference.

Overseas delegates for the conference are coming from Italy, Hong Kong, Bahrain, New Zealand, Thailand and USA.

The conference includes three themes: Quality, Statistical Computing, and Statistical Education.

The Statistical Computing and Statistical Education Strands will run from Monday through to lunch time on Wednesday, 29 September.

Wednesday afternoon is kept free for delegates to take one of the tours in the Illawarra region.

The principal invited speaker in the StatComp section is Trevor Hastie (AT&T).

Sessions in Experimental Design, Medical Imaging and Government Statistical Computing have been organised as well as one on current developments with the advanced statistical software packages S and S-Plus.

Nev Davies, from the UK Statistics Consortium, is the principal invited speaker for the education strand which covers topics such as computer-aided learning, effective use of computing in the learning process, the quality of Statistical Education and professional development in Statistics for teachers.

Anyone interested in the implications and implementation of the University's Statistical Literacy mission should find something interesting to attend.

The quality strand of the conference will be held from Thursday 30 September to Friday 1 October.

Peter Lee (University of Queensland) and Darron Passlow (BBN Software) are two of the invited speakers, with other speakers from academia, government and industry.

A book/software display will be held in conjunction with the conference.

The following organisations have agreed to take part in the software display: SAS, SIR (MINITAB), CEANET (GLIM and GENSTAT), BBN Software, PICA (STATVIEW, MACSPIN), CSIRO (SPLUS).


Registration for individual strands of the conference is welcome.

To obtain more information about the conference, contact Statistics '93, Department of Applied Statistics, University of Wollongong, Northfields Avenue, Wollongong NSW 2522.

Hockey players selected for Barcelona

Undergraduate students, Melanie Dempster and Gaye Kolsky, have been named to play in the Australian representative sides for the Hockey World Cup to be played in Barcelona in October of this year.

Gaye, who will play in the under 21 squad, has played in several Australian and NSW representative teams in both indoor and outdoor hockey.

Gaye is studying a Bachelor of Engineering (Materials) and plays locally for the Figtree Hockey club.

Melanie entered the University of Wollongong with a Meritorious Scholarship in 1990, and is nearing completion of her Bachelor of Education - Physical & Health.

Melanie has been named as a shadow player for the Open Australian Hockey World Cup team to participate in Barcelona this year due to a recent broken wrist and collar bone.

Both girls entered the hockey scene as participants of the Illawarra Academy of Sport under the guidance of Gary Wilsmore from the Faculty of Education.

Melanie and Gaye have played competitively for NSW and Australia for the last few years and their selection to play in the World Cup side for Australian is a well deserved accolade.
The 1993 Secondary Schools Link Program visits to high schools has begun again.

The aims of the program are to encourage and motivate high school students to consider wider career and post secondary study options.

The program has been operating successfully in high schools in northern suburbs, Campbelltown area, Wollongong, southern Sydney, Shoalhaven and Shellharbour since its inception in 1989.

This year it has been expanded to include TAFE role models who are combining their expertise with that of the university students to make the school visits even more relevant for the high school students.

Sandra Carruthers, a former student from Woonona High School, and Julia Tweddle an ex-student from Corrimal High School are part of the team visiting their old high schools to share their experiences of university life with fellow students.

They visited Corrimal on 24 August and Woonona on 26 August.

Chris Makin ex-Keira and Gamze Yertutan Daniel Morris and Joanne Kowalczyk ex-Dapto will be visiting schools in their area.

Katrina Ochoki, ex-Wollongong High and studying Computer Engineering, will be emphasising the possibilities for girls to study non-traditional areas.

Nicole Velcek, ex-Figtree and now studying at TAFE, will be an important member of the team and an excellent ambassador for TAFE.

Elica Stojevska, ex-Port Kembla and from a non-English-speaking background, will talk about the problems she experienced in adjusting to uni life.

Rodney Adams, ex-Keira High and hearing impaired, and Jennifer Hay, ex-Figtree High and mobility impaired, will visit Wollongong High and Figtree High to share with other students with disabilities their own experiences and the support services available at the University of Wollongong.

Remaining visits are: Dapto, 17 September; Illawarra Senior College, 10 September; Keira, September; Wollongong, 2 September; and Figtree, 2 August.

Santiago Vazquez, ex-Warilla and a student from a non-English-speaking background and studying Chemistry after having been in the RAAF and at TAFE, will tell students of the problems he had to face and how he overcame them.

Amanda Davies and Marie Mifsud, ex-Oak Flats, and Kerry Searle, ex-Warilla, will be visiting schools in the Shellharbour area.

The remaining visits are: Lake Illawarra 9 September; Warilla, 15 September.

Bill Norman and Melanie Maurer from Campbelltown High, Donna Meneses from Ambarvale and Saada Abou Hallon from St Patrick’s in Campbelltown will visit their old schools to share their experiences of university life.

In the Shoalhaven area Kylie Snow, an Education student, Trudi Marshall a Science student and Jodie Hogar a vision-impaired student at the University of Wollongong will join forces with Samuel Martin of Wollongong TAFE to spread the message.

Kylie and Samuel studied at Nowra Technology High School and Trudi and Jodie at Bomaderry High.

Their visits are to St John the Evangelist, Bomaderry and Shoalhaven.

**Sukkyoung wins Beethoven sonata competition**

School of Creative Arts student and pianist, Sukkyoung Min, who took part in the Wollongong Eistedford recently, has won the Open Beethoven Sonata section.

Competing against 16 other pianists from the Illawarra and beyond, Sukkyoung won the competition with the Waldstein Sonata in C Major Opus 53, which SCA music lecturer Nan Chien describes as ‘very advanced and at concert standard.’

Requiring power and a brilliant technique, Sukkyoung began preparing the sonata in May.

Her first competition in Australia, she admitted to pre-performance nerves but also said ‘when I play that well, I can manage to enjoy it.’

Sukkyoung arrived from Korea in 1991 and is completing her second year of a creative arts degree.

Choosing to study at Wollongong because the West offered her the opportunity to play in the classical and romantic styles which she most enjoy, Sukkyoung is a dedicated musician.

She practices most days for five hours at a stretch, in order to keep up with the physical demands her sophisticated playing makes.

The piano popular instrument in Korea because of the way it encourages such discipline. Sukkyoung has been playing the piano since she was four.

She intends to keep performing and hopes to do postgraduate studies overseas, but is also interested in learning to teach music, offering her own skills especially to children.

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**University of Wollongong**

**CONSERVATORIUM OF MUSIC**

**presents**

**THE MARIE SNEDDEN CHAMBER MUSIC COMPETITION**

$1000 - 1st Prize

Friday, 17 September 1993

The Marie Snedden Chamber Music Competition has been established to encourage the performance by young musicians of chamber music.

Application forms available from:

Conservatorium Office, Gleniffer Brae, Murphys Ave

GWYNEVILLE NSW 2500

ENQUIRIES: Telephone: (042) 28.1122; (042) 21.3533
**What’s On**

30 September: Deadline for nominations for the next round of St George Youth Endeavour Awards. Nomination forms and details have been sent to all departments.

8-10 October: Australia’s fourth law and literature conference, hosted by Wollongong University’s law school. Distinguished US law and literature scholar, Richard Weisberg, will be the keynote speaker. Other speakers include Chris Masters from Four Corners, John Slee, SMH, Janet Fife-Yoemans, *The Australian*, legal commentator Chris Murphy and former ombudsman George Masterman.

28-30 September: 1993 ANZAAS Congress. Curtin University, Perth.

10 October: Annual University Service at 7pm at St John’s Anglican Church, Eastern St, Gwynneville. The preacher will be the Rt Rev Dr Reg Piper, the new Bishop of Wollongong.


Animal Experimentation Ethics Committee meeting dates, with agenda deadlines in brackets, are: 22 November (12 November).

Human Experimentation Ethics Committee meeting dates with agenda deadlines in brackets are: 5 October (21 September); 16 November (2 November); 21 December (7 December).

Undergraduate Studies Committee meeting dates, with agenda deadlines in brackets, are: on the following dates: 9 November (26 October). Submission to Trevor James, ext. 4457, by 5pm of deadline date.

Considering further study or just some recreational reading? Visit the *Campus Alumni bookshop* and gallery book sale at Campus East, Fairy Meadow. The stock of used books covers: Science & Engineering, Social Sciences, Arts & Music, Education, Fiction & Non-Fiction, Young Readers' Stories & Classics. Open every fourth Saturday and Sunday of the month from 1-5pm, the bookshop is located at Cowper Street, Fairy Meadow (opposite the Science Centre). Your donations of any material are invited. These may be left any weekend afternoon at the Science Centre (Please mark 'Booksale'), or The Library or Students Enquiry Desk during the week.

Illawarra Committee for Overseas Students events for this year are: 18 September, Blue Mountains; 26 and 27 September, Canberra; 16 October, Sydney. Tickets and details are available from ICOS office, 3rd Floor, Union Retail Centre on Tuesday, Wednesday and Friday from 9.30am to 2pm or phone 21 3158.

**Stop Press**

Volunteers wanted for Community Aid Abroad World Literacy Day (8 September) information centre on campus. Phone Jim Green 29 1930.

Race Unity Forum, Bld 20, Theatre 1, 3 September, 8pm. Organised by the Baha’i Society.

Campus News is published weekly on Wednesdays. Send material, preferably by Microsoft Mail or on disk, to Gillian Curtis (042) 21 3110 by noon on Monday of the week before that of publication.