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A cross-sectional comparison of health literacy deficits among patients with chronic kidney disease

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Abstract
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Abstract

Inadequate health literacy in people with chronic kidney disease (CKD) is associated with poorer disease management and greater complications. There is limited data on the health literacy deficits of people with CKD. The aim of this study was to investigate the types and extent of health literacy deficits in patients with CKD using the multidimensional Health Literacy Management Scale (HeLMS) and to identify associations between patient characteristics and the domains of health literacy measured by the HeLMS. Invitations to participate were sent to patients with CKD attending the renal unit of a regional Australian hospital. These patients included pre-dialysis, dialysis (peritoneal and haemodialysis) and kidney transplant patients. This study identified that inadequate health literacy; especially in the domains relating to attending to one’s health needs, understanding health information, social support and socioeconomic factors, was common. Male gender and education level were significantly associated with inadequate health literacy. The type and extent of health literacy deficits varied between CKD groups and transplant patients had more deficits than other CKD patient groups. This study provides useful information for health professionals treating patients with CKD, especially with regards to the design of self-management interventions and health information.
Keywords: health literacy, chronic kidney disease, end stage kidney disease, self management, patient education, HeLMS
Main text:

Introduction

Chronic Kidney Disease (CKD) is becoming increasingly common globally due to the growing prevalence of diabetes mellitus, hypertension, obesity and ageing (Avodele and Alebiosu, 2010). CKD progresses to end stage kidney disease (ESKD) in around 2% of cases (Anderson et al., 2009), and requires treatment such as dialysis, kidney transplant or symptom management only. In Australia, it is predicted that current health services will be unable to meet the increasing demand to care for the growing number of CKD patients who will progress to ESKD (AIHW, 2014; Cass et al., 2010). In addition, treatments for those with ESKD who require dialysis or a kidney transplant are expensive. In 2010, the cost to the Australian Government of providing dialysis and transplantation services was estimated to be almost $1 billion AUD (Cass et al., 2010).

Strategies to reduce the progression of CKD to ESKD have centred on modifying lifestyle related behaviours (Curtin et al., 2008; Chen et al., 2011). These lifestyle related behaviour changes include: improving medication adherence (e.g. to antihypertensive and/or diabetic medications); avoiding nephrotoxic agents (e.g. non-steroidal anti-inflammatory medications); and adopting positive self-management behaviours (e.g. smoking cessation, weight reduction, a reduction in salt and protein intake, and increasing physical activity levels) (Johnson and Atai et al., 2013)). Unfortunately, the recommendations for lifestyle related behaviour changes are complex and have not translated into meaningful reductions in the progress from CKD to ESKD (Jain and Reilly, 2014).
Health literacy is defined as ‘the cognitive and social skills which determine the motivation and ability of individuals to gain access to, understand, and use information in ways that promote and maintain good health’ (Nutbeam, 1998). Adequate health literacy (HL) is considered a critical but often overlooked skill set required by individuals with CKD. This skill set is considered essential for compliance with the lifestyle related behaviour changes required for effective self-management and prevention of the progression of CKD (Selden et al., 2000; Becker, 2009; Dageforde and Cavanaugh, 2013; Fraser et al., 2013, Meyer, 2014). Unfortunately, inadequate health literacy is common in individuals with CKD. A recent systematic review involving six studies with a total of 1,405 patients (mostly of patients receiving haemodialysis from the USA) estimated the overall prevalence of inadequate health literacy in these patients as approximately 23% (Fraser et al, 2013).

Inadequate health literacy in individuals with CKD is associated with worse health outcomes (Devraj and Gordon, 2009). These negative outcomes include poorer control of biochemical parameters (Vourakis et al., 2012); worse cardiovascular disease (CVD) risk profiles (Ricardo et al., 2014); greater numbers of missed haemodialysis treatments and higher rates of hospitalisation (Green et al., 2013); reduced rates of referral for kidney transplantation (Grubbs et al., 2009); poorer peritoneal dialysis performance and higher rates of infection (Kleinpeter, 2003; Jain et al., 2015), as well as overall higher rates of mortality (Cavanaugh et al., 2010).

Measurement of health literacy levels in individuals with CKD have mostly relied on using one-dimensional tools to measure one aspect of health literacy, such as numeracy or reading comprehension (Devraj et al., 2015; Jain et al., 2014; Jain et
al., 2015; Ricardo et al., 2014; Kazley et al., 2015; Green et al., 2011). There is little health literacy data available for individuals with CKD measured using multidimensional health literacy tools. There are also only limited studies investigating whether patients with CKD have barriers to finding, understanding and using health information. The Health Literacy Measurement Scale (HeLMS) (Jordan, 2009) is a multidimensional health literacy assessment tool that was developed and validated in the Australian setting that captures these health literacy elements.

The aims of this research were to (i) utilise the HeLMS to explore the type and extent of health literacy deficits that people with CKD exhibit and (ii) to explore any associations between inadequate health literacy and patient characteristics, such as age, gender, duration of dialysis or transplant and years of education.

**Methods**

This study was approved by the University of [removed for blinded peer review] Health and Medical Human Research Ethics Committee.

**Participants and recruitment**

Invitations to participate in the study were sent to adult patients (≥18 years of age) with CKD (n=366) attending the renal unit of a large regional Australian hospital. This was restricted to four groups of CKD patients, which included the pre-dialysis patients, those receiving peritoneal dialysis, those receiving haemodialysis and those who had undergone a kidney transplant. Patients with dementia or known cognitive
impairment, as determined by their treating renal physician, were excluded from the study.

Demographic details

Information regarding patient characteristics such as age, gender, educational level, and comorbid chronic disease burden were obtained from the patient records where available. Details regarding the presence of other chronic disease were limited to the presence of lung disease, coronary artery disease, peripheral vascular disease, diabetes, cardiovascular disease and cancer. These chronic diseases were chosen because this information is routinely collected for all patients receiving renal replacement therapy in Australia (i.e. dialysis or transplant) (ANZDATA, 2015).

Assessment of Health Literacy

The Health Literacy Management Scale (HeLMS) was used to assess the health literacy of study participants. The HeLMS consists of 29 subjectively rated questions to assess health literacy that are divided into eight health literacy domains (Table 1). Five of the HeLMS domains focus on the individual’s abilities (domains 2,5-8), and three of the HeLMS domains (domains 1, 3 and 4) focus on broader factors, such as attitudes, social support and socio-economic factors, all of which could impact on health literacy (Jordan, 2009).

The HeLMS tool was administered in the renal unit after receiving informed consent from the patient. For those receiving haemodialysis, the HeLMS was administered during the patient’s haemodialysis session within the renal unit. Professional interpreter services were used to complete the assessment with patients who could not communicate in English.
Statistical analyses

Statistical analysis was performed using SPSS Statistics for Windows version 19, (SPSS, Chicago, IL, USA). The Shapiro-Wilk Test was used to assess normality. Independent samples t-tests or ANOVA were used and data is reported as means and standard deviations (SD). Categorical variables, expressed as counts and percentages (%), were also evaluated using Pearson’s Chi Square with Bonferroni’s post hoc test for multiple comparisons.

Analysis of the HeLMS data was undertaken according to the methods suggested by Briggs et al, 2011 and Jordan, 2009. Responses to the 29 items within the eight domains of the HeLMS (Table 1) were scored on a five point Likert scale. To calculate the proportion of individuals with inadequate health literacy, responses were dichotomised as either ‘no difficulty’ (i.e. a score of 5 on the Likert scale) or ‘any difficulty’ (i.e. a score of 1-4 on the Likert scale). If a statistically significant difference was identified for a particular domain within the HeLMS, then further analyses of the responses to the individual items within that domain were undertaken.

Logistic regression was conducted to determine the relationship between relevant statistically significant HeLMS domains or individual items within relevant HeLMS domains using covariates of age, gender, years of education, duration and type of renal replacement therapy. These covariates have been identified previously as predictors of low health literacy in patients with ESKD (Fraser et al, 2013).
Results

Participant characteristics

In total, 153 individuals (59.5% male) with CKD volunteered to participate in the study (overall response rate of 42%) with the majority of them having less than 12 years of schooling (56.2%) and being in either the haemodialysis (34%) or transplant group (34%) (Table 2). The mean age of the participants was 64.1 years with patients in the transplant group being significantly younger (56.4 years) than the others. The dialysis (peritoneal and haemodialysis) and renal transplant patients had received their renal replacement therapy for a mean duration of 6.12 years, with the transplant patients having received their treatment for a significantly longer period of time (10.44 years), as compared to the dialysis patients. It is also important to note that the pre-dialysis group had very advanced kidney disease as highlighted by their low mean estimated Glomerular Filtration Rate (eGFR) of 11.9 ml/min (Table 2).

Information regarding comorbid disease burden was not available for 39 participants including all of the pre-dialysis participants. The available data regarding selected comorbid disease(s) burden (Table 3) indicates that half of the participants had more than three chronic diseases. There were significant differences between the groups regarding the number of chronic diseases (p< 0.05) with the haemodialysis group having a greater proportion of patients with Coronary Artery Disease, Peripheral Vascular Disease and a greater number of individuals with more than three chronic conditions, as compared to the transplant patients. The transplant patients were significantly more likely to have cancer compared to the peritoneal dialysis patients.
**HeLMS domain scores of health literacy**

The participants’ mean scores for the eight HeLMS domains are displayed in Table 4. Results were also included in the table for individual items within domains 1 and 2 which had mean scores of four or less or were found to be statistically significant. The only items with a mean score of 4 or less for each of the groups, included domain 1 [item 7- change your lifestyle to improve your health] and domain 1 [item 23- find the energy to manage your health]. The scores for these items were not statistically significantly different between the groups. Further, analysis of the data indicated a significant difference between the patient groups for domain 2 [Understanding health information], especially between the pre-dialysis and the transplant groups (p<0.05). Statistically significant differences were also apparent between the groups for domain 2 [item 14- filling in forms], domain 2 [item 20- reading written information] and domain 2 [item 27- finding health information]. Transplant patients and haemodialysis patients had significantly lower scores, compared to pre-dialysis patients, for domain 2 [14- filling in forms]. However, haemodialysis patients scored significantly better than transplant patients for domain 2 [27- finding health information]. In addition, pre-dialysis patients scored significantly higher for domain 2 [20- reading written information], as compared to transplant patients.

**Proportion of participants with CKD and inadequate health literacy**

Results in Figures 1 and 2 are reported as the proportion of participants with scores indicative of inadequate health literacy. This was calculated by dichotomising the data, ‘no difficulty’ (score =5) or with ‘any difficulty’ (scores ≤4). Figure 1 indicates
that there were statistically significant differences between the groups for domain 2 (Understanding health information). For this domain, pre-dialysis patients had the lowest proportion with inadequate health literacy. For domain 1 (Patient attitudes towards their health) well over 40% of the patients in all groups had inadequate health literacy in this domain, and about one third of all patients demonstrated inadequate health literacy for domain 4 (socio-economic factors for accessing healthcare services). Patients in all groups had the lowest proportions of inadequate health literacy for domain 5 (accessing GP, health care services) and domain 8 (using health information). Furthermore, pre-dialysis patients in particular had the highest proportion of inadequate health literacy for domain 3 (social support).

Further analysis of the individual HeLMS items within these domains was undertaken (Figure 2). This analysis indicated that there were statistically significant differences in proportions with inadequate health literacy between the four groups for the following: domain 1 [item 7- changing lifestyle to improve health]; domain 2 [item 14 - filling in forms], domain 2 [item 20 - reading written information], and domain 2 [item 27 - finding health information] (Figure 2). Pre-dialysis patients were statistically less likely to have inadequate health literacy deficits for each of these items, except for domain 2 [item 27 - finding health information]. However, transplant patients were significantly more likely to have inadequate health literacy for domain 2 [item 27 - finding health information]. In addition to these statistically significant results, items of potential clinical importance include domain 1 [item 23 - finding the energy to manage their health] and 2 [9 - read health information]. For domain 1 [item 23 - finding the energy to manage their health] over 60% of the dialysis (peritoneal and haemodialysis) and transplant patients had inadequate health literacy. Whereas, for
domain 2 [item 9 - read health information] over 20% of the dialysis (peritoneal and haemodialysis) and transplant patients had inadequate health literacy. For each of these items the pre-dialysis patients had the lowest proportion with inadequate health literacy.

Predictors of Inadequate Health Literacy

Logistic regression analyses indicated that male gender and less than 12 years of education were statistically significant predictors of inadequate health literacy for HeLMS domain items 2 [14 - filling in forms] and 2 [20 - reading written health information] (Table 5). Less than 12 years of education was also a statistically significant predictor of inadequate health literacy for domain 2 [item 27 – finding health information]. Age and the patient’s duration of renal replacement therapy did not appear to be significant predictors of inadequate health literacy for these items.

Discussion

The findings in this study provide evidence on several aspects of health literacy in an Australian cohort of individuals with chronic kidney disease. Firstly, a high proportion of individuals with CKD had scores suggestive of inadequate health literacy for (domain 1) attitudes towards their health and (domain 4) socioeconomic factors. This study highlighted that transplant patients, even though significantly younger than the other participants, exhibited the greatest number of health literacy deficits, and that male gender and less than 12 years of education were predictors of inadequate health literacy for understanding health information.

Findings from the current study indicate that over 40% of participants in all four groups reported difficulty with their attitudes towards health (domain 1). This is of
concern because unless they are able to effectively self-manage their lifestyle behaviours it is highly likely that they will experience progression of their CKD and/or poor health outcomes. It is also important to note that many CKD patients will have multiple chronic diseases that they need to also self-manage (such as those seen in our study). It is suggested therefore, that patient attitudes towards their health be addressed in the design of self-management programs and CKD patient education. There is also a need for further research to investigate the efficacy of nosogological approaches to improve the ability of patients with CKD to attend to their health needs (Ballerini and Paris, 2006).

In the present study, approximately one in every four participants in the dialysis and transplant groups exhibited difficulties understanding health information (domain 2). This is consistent with qualitative research conducted by Sakraida and Robinson (2009) who identified that self-management was limited by the participants’ difficulties finding and utilising health information. This was reportedly due to message confusion or discrepancies between the information content provided and information that was desired by patients with CKD. Other research in a larger group of patients with CKD had reported that difficulties understanding health information may also be the result of the resources focusing too heavily on clinical outcomes rather than practical support (Tong et al, 2009). The potential impact of the difficulties dialysis and especially transplant patient’s face in understanding health information and the impact of this on their treatment choices is unknown and remains an area for future research.
Another important finding in this study was that participants in the pre-dialysis group appear to have less difficulties finding and understanding health information as compared to those participants receiving renal replacement therapy (e.g. dialysis or a transplant). Even though reasons for this finding are unknown, one could speculate that this may be an example of a previously cited suspicion that pre-dialysis patients ‘don’t know what they don’t know’ (Ormandy, 2008, p25). Alternatively, it may be that these participants are predominantly ‘information receivers’ and only acquire knowledge in a passive manner as a way of coping with their kidney disease (Bonner and Lloyd, 2011). Further research is required to clarify these differences between the pre-dialysis patients and those receiving renal replacement therapy.

Education level is commonly associated with inadequate health literacy in CKD (Fraser et al, 2013). In the present study more than 50% of the patients with CKD had less than 12 years of education and more than three additional chronic diseases. This may partly explain our results that many of the participants reported difficulties finding and understanding health information. A recent systematic review was conducted on the comprehensibility of patient education material targeted at individuals with CKD (Morony et al, 2015). The results indicated that most publicly available resources for people with CKD were written at a level exceeding the ‘average’ patient and were beyond the readability level appropriate for individuals with low literacy. Achieving a degree of understanding about CKD as well as the other chronic diseases a person may have is likely to be challenging in individuals with low literacy. Further research on how people with CKD (especially those with multiple chronic diseases) find health information, as well as research evaluating the
sources and quality of health information for patients with CKD could better inform future interventions.

The current study has identified that social support (domain 3) and socioeconomic factors (domain 4) are important issues for pre-dialysis patients and all patients with CKD, respectively. This is consistent with previous research in the CKD context where social support and socioeconomic resources are considered paramount to the success of self-management (especially for transplant patients) (Browne and Merigi, 2010; Fraser et al., 2013). Health professionals need to also consider these health literacy elements when providing services and information to patients with CKD.

The authors acknowledge there are several limitations to this study that may impact on the generalisability of results. These include the cross sectional nature of the research; using relatively small patient numbers from a single local health district; and unequal numbers between patient groups. There was also incomplete data on the comorbid disease burden for approximately 25% of participants in this study, which according to the literature may impact on health literacy in CKD (Green et al, 2011). Another limitation of this study was the use of the HeLMS (Jordan, 2009), which has been recently superseded by the Health Literacy Questionnaire (Osborne et al, 2013).

Despite these limitations, it is evident that inadequate health literacy, measured using a multidimensional tool, was common amongst this cohort of patients with CKD and should be of concern to health professionals. Importantly, evidence from this preliminary study has highlighted that there are a number of gaps in the current evidence about the impact that inadequate health literacy can have on a CKD patient’s progression to ESKD.
Conclusion

This study identified that inadequate health literacy, especially in the domains relating to attending to one’s health needs, understanding health information, social support and socioeconomic factors were common for CKD patients. The type and extent of health literacy deficits varied between CKD groups, with transplant patients having the largest proportion of health literacy deficits. This study provides useful considerations for health professionals when providing care for CKD patients, especially with regards to self-management strategies, support and access to reliable and easy to understand health information. Future efforts should be directed to address these potential barriers to effective self management and optimal health outcomes.

References:


Table 1. Description of the domains of the HeLMS (adapted from Briggs et al, 2011 and Jordan, 2009).

<table>
<thead>
<tr>
<th>Domain</th>
<th>Domain title</th>
<th>Domain description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Patient attitudes towards their health</td>
<td>This domain assesses an individual’s ability to attend to their health needs, willingness to change their lifestyle or adapt their behaviour to maintain their health [Items 2, 7, 13, 23].</td>
</tr>
<tr>
<td>2</td>
<td>Understanding health information</td>
<td>This domain focuses on an individual’s ability to access and understand different formats of health information [Items 9, 14, 20, 27].</td>
</tr>
<tr>
<td>3</td>
<td>Social support</td>
<td>This domain assesses an individual’s ability to seek social support to manage their health. Social support refers to family, friends and broader community networks [Items 11, 15, 21, 28].</td>
</tr>
<tr>
<td>4</td>
<td>Socioeconomic factors for accessing healthcare services</td>
<td>This domain covers broader socioeconomic circumstances of an individual (ie financial resources) to be able to access health information and services [Items 16, 18, 24].</td>
</tr>
<tr>
<td>5</td>
<td>Accessing General Practitioner (GP) healthcare services</td>
<td>This domain is concerned with an individual’s ability to access healthcare services and knowing where to seek health information [Items 10, 12, 22, 29].</td>
</tr>
<tr>
<td>6</td>
<td>Communication with health professionals</td>
<td>This domain assesses an individual’s ability to communicate with health professionals to get the information they want about their health [Items 4, 17, 19].</td>
</tr>
<tr>
<td>7</td>
<td>Being proactive</td>
<td>This domain focuses on an individual’s ability to proactively seek and understand information about their health [Items 3, 6, 25].</td>
</tr>
<tr>
<td>8</td>
<td>Using health information</td>
<td>This domain refers to an individual’s ability to understand and use information to make informed health decisions to maintain their health [Items 1, 5, 8, 26].</td>
</tr>
</tbody>
</table>
Table 2: Characteristics of study participants (n=153).

<table>
<thead>
<tr>
<th>Patient characteristics</th>
<th>Pre-dialysis group n=24</th>
<th>Peritoneal Dialysis group n=25</th>
<th>Haemodialysis group n=52</th>
<th>Transplant group n=52</th>
<th>Total n=153</th>
</tr>
</thead>
<tbody>
<tr>
<td>Age (years), mean (SD)</td>
<td>68.0 (10.9)</td>
<td>69.5 (13.2)</td>
<td>67.3 (14.6)</td>
<td>56.4 (12.9) *</td>
<td>64.1 (14.3) #</td>
</tr>
<tr>
<td>Estimated Glomerular Filtration Rate (ml/min), mean (SD)</td>
<td>11.9 (4.7)</td>
<td>N/A</td>
<td>N/A</td>
<td>58.3 (18.3)</td>
<td>43.1 (26.7)</td>
</tr>
<tr>
<td>Duration of renal replacement therapy, years mean (SD)</td>
<td>N/A</td>
<td>2.94 (1.8)</td>
<td>6.1 (5.4)</td>
<td>10.44 (9.0) *</td>
<td>6.12 (7.2) #</td>
</tr>
<tr>
<td>Less than 12 years of education, n (%)</td>
<td>13 (54.2)</td>
<td>18 (72.0)</td>
<td>32 (61.5)</td>
<td>23 (44.2)</td>
<td>86 (56.2)</td>
</tr>
<tr>
<td>Male, n (%)</td>
<td>11 (45.8)</td>
<td>16 (64.0)</td>
<td>28 (53.9)</td>
<td>36 (69.2)</td>
<td>91 (59.5)</td>
</tr>
</tbody>
</table>

# p<0.05, ANOVA
* indicates significantly different from all other groups.

Renal replacement therapy indicates receipt of dialysis or transplantation

N/A not applicable
Table 3. Comorbid disease burden of study participants (n=114).

<table>
<thead>
<tr>
<th>Disease</th>
<th>Pre-dialysis group n=0</th>
<th>Peritoneal Dialysis group n=20</th>
<th>Haemodialysis group n=45</th>
<th>Transplant group n=49</th>
<th>Total n=114</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lung disease, n (%)</td>
<td>n/a</td>
<td>3 (15.0)</td>
<td>12 (26.7)</td>
<td>8 (16.3)</td>
<td>23 (20.2)</td>
</tr>
<tr>
<td>Coronary Artery Disease, n (%)</td>
<td>n/a</td>
<td>8 (40.0)</td>
<td>27 (60.0) $^a$</td>
<td>13 (26.5) $^a$</td>
<td>48 (42.1) $^#$</td>
</tr>
<tr>
<td>Peripheral Vascular Disease, n (%)</td>
<td>n/a</td>
<td>4 (20.0)</td>
<td>26 (57.8) $^b$</td>
<td>16 (32.7) $^b$</td>
<td>46 (40.4) $^#$</td>
</tr>
<tr>
<td>Diabetes, n (%)</td>
<td>n/a</td>
<td>7 (35.0)</td>
<td>23 (51.1)</td>
<td>14 (28.6)</td>
<td>44 (38.6)</td>
</tr>
<tr>
<td>Cardiovascular Disease, n (%)</td>
<td>n/a</td>
<td>2 (10.0)</td>
<td>14 (31.1)</td>
<td>8 (16.3)</td>
<td>24 (21.1)</td>
</tr>
<tr>
<td>Cancer, n (%)</td>
<td>n/a</td>
<td>1 (5.0) $^c$</td>
<td>9 (20.0)</td>
<td>17 (34.7) $^c$</td>
<td>27 (23.7) $^#$</td>
</tr>
<tr>
<td>More than 3 chronic diseases, n (%)</td>
<td>n/a</td>
<td>9 (45.0)</td>
<td>32 (71.1) $^d$</td>
<td>16 (32.6) $^d$</td>
<td>57 (50.0) $^#$</td>
</tr>
</tbody>
</table>

$^# p<0.05$; Values with same superscript ($^a, ^b, ^c, ^d$) are significantly different.
Table 4: Mean HeLMS scores for each domain and relevant items for study participants.

<table>
<thead>
<tr>
<th>Domain [item]</th>
<th>Domain descriptor</th>
<th>Pre-dialysis group n=24</th>
<th>Peritoneal Dialysis group n=25</th>
<th>Haemodialysis group n=52</th>
<th>Transplant group n=52</th>
<th>Total n=153</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Patient attitudes towards their health</td>
<td>3.92 (0.77)</td>
<td>4.11 (0.72)</td>
<td>3.99 (0.79)</td>
<td>4.06 (0.86)</td>
<td>4.02 (0.79)</td>
</tr>
<tr>
<td></td>
<td>Change your lifestyle to improve your health</td>
<td>3.62 (0.92)</td>
<td>4 (1.19)</td>
<td>3.69 (1.17)</td>
<td>3.94 (1.12)</td>
<td>3.81 (1.12)</td>
</tr>
<tr>
<td>1 [Item 7]</td>
<td>Find the energy to manage your health</td>
<td>3.67 (1.05)</td>
<td>3.68 (1.25)</td>
<td>3.73 (1.03)</td>
<td>3.94 (1.04)</td>
<td>3.78 (1.06)</td>
</tr>
<tr>
<td>2</td>
<td>Understanding health information</td>
<td>4.88 (0.30)</td>
<td>4.37 (1.12)</td>
<td>4.53 (0.76)</td>
<td>4.36 (0.92)</td>
<td>4.5 (0.85)</td>
</tr>
<tr>
<td></td>
<td>Read health information brochures found in hospitals eg at a Dr clinic</td>
<td>4.91 (0.28)</td>
<td>4.28 (1.2)</td>
<td>4.51 (1.08)</td>
<td>4.48 (0.91)</td>
<td>4.53 (0.97)</td>
</tr>
<tr>
<td>2 [Item 9]</td>
<td>Fill in forms eg Medicare</td>
<td>4.96 (0.20)</td>
<td>4.36 (1.29)</td>
<td>4.21 (1.18)</td>
<td>4.17 (1.28)</td>
<td>4.34 (1.16)</td>
</tr>
<tr>
<td></td>
<td>Read written information given to you eg by a Doctor</td>
<td>4.95 (0.20)</td>
<td>4.32 (1.22)</td>
<td>4.56 (1.06)</td>
<td>4.35 (1.05)</td>
<td>4.51 (1.01)</td>
</tr>
<tr>
<td>2 [Item 20]</td>
<td>Find health information in a language you can understand</td>
<td>4.67 (0.87)</td>
<td>4.52 (1.09)</td>
<td>4.84 (0.36)</td>
<td>4.42 (0.87)</td>
<td>4.62 (0.79)</td>
</tr>
<tr>
<td>3</td>
<td>Social support</td>
<td>4.23 (0.85)</td>
<td>4.61 (0.61)</td>
<td>4.51 (0.74)</td>
<td>4.61 (0.62)</td>
<td>4.52 (0.71)</td>
</tr>
<tr>
<td>4</td>
<td>Socioeconomic factors</td>
<td>4.38 (0.70)</td>
<td>4.49 (0.71)</td>
<td>4.47 (0.73)</td>
<td>4.31 (0.90)</td>
<td>4.40 (0.78)</td>
</tr>
<tr>
<td>5</td>
<td>Accessing GP services</td>
<td>5 (0)</td>
<td>4.91 (0.31)</td>
<td>4.96 (0.15)</td>
<td>4.88 (0.37)</td>
<td>4.93 (0.27)</td>
</tr>
<tr>
<td>6</td>
<td>Communication with health professionals</td>
<td>4.76 (0.66)</td>
<td>4.33 (1.08)</td>
<td>4.71 (0.65)</td>
<td>4.66 (0.56)</td>
<td>4.64 (0.71)</td>
</tr>
<tr>
<td>7</td>
<td>Being proactive</td>
<td>4.62 (0.73)</td>
<td>4.53 (0.89)</td>
<td>4.37 (0.97)</td>
<td>4.47 (0.78)</td>
<td>4.47 (0.86)</td>
</tr>
</tbody>
</table>
Using health information & 4.75 (0.59) & 4.65 (0.78) & 4.81 (0.45) & 4.74 (0.58) & 4.75 (0.58)

# p<0.05; Values with same superscript (a, b, c, d, e) are significantly different (one way ANOVA).
Scores ≤ 4 suggest inadequate health literacy.
Table 5. Results from logistic regression for factors associated with inadequate health literacy for selected HeLMS items.

<table>
<thead>
<tr>
<th>HeLMS domain [item]</th>
<th>Age</th>
<th>Male gender</th>
<th>Duration RRT</th>
<th>Less than 12 years of education</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 [Item 7] Change your lifestyle to improve your health</td>
<td>0.98 (0.96-1.02)</td>
<td>1.4 (0.67-2.901)</td>
<td>0.96 (0.90-1.01)</td>
<td>1.4 (0.67-2.91)</td>
</tr>
<tr>
<td>1 [Item 23] Find the energy to manage your health</td>
<td>0.99 (0.97-1.02)</td>
<td>1.17 (0.57-2.43)</td>
<td>0.94 (0.89-0.99)</td>
<td>1.82 (0.86-3.84)</td>
</tr>
<tr>
<td>2 [Item 14] Fill in forms eg Medicare</td>
<td>0.98 (0.95-10.2)</td>
<td>3.19 (1.09-9.34) *</td>
<td>0.96 (0.89-1.04)</td>
<td>6.77 (2.17-21.08)*</td>
</tr>
<tr>
<td>2 [Item 20] Read written information given to you eg by a Doctor</td>
<td>1.01 (0.97-1.06)</td>
<td>2.76 (8.82-9.3) *</td>
<td>0.977 (0.9-1.06)</td>
<td>4.58 (1.32-15.82)*</td>
</tr>
<tr>
<td>2 [Item 27] Find health information in a language you can understand</td>
<td>0.99 (0.03-1.04)</td>
<td>2.08 (0.51-8.55)</td>
<td>0.95 (0.86-1.06)</td>
<td>4.93 (1.15-21.08) *</td>
</tr>
</tbody>
</table>

Abbreviations: RRT: renal replacement therapy (ie dialysis or transplantation); * p<0.01