2008

PCOC report issue 4: Anywhere Palliative Care Service: October 2007 to March 2008

- PCOC

University of Wollongong
Abstract
In July 2007, Version 2 of the PCOC dataset was released. Report Issue Number 4 is the first to report against the Version 2 dataset. Fifty-one palliative care services submitted data for this report. The reporting period is October 2007 to March 2008.

Keywords
march, 2007, 4, issue, report, 2008, october, pcoc, anywhere, palliative, care, service

Publication Details

This report is available at Research Online: http://ro.uow.edu.au/ahsri/587
The situation of Mount Lofty was found from hence and from some other bearings, to be 34° 59' south and 138° 42' east. No land was visible so far to the north as where the trees appeared above the horizon, which showed the coast to be very low, and our soundings were fast decreasing.

From noon to six o'clock we ran thirty miles to the northward, skirting a sandy shore at the distance of five, and thence to eight miles; the depth was then 5 fathoms, and we dropped the anchor upon a bottom of sand, mixed with pieces of dead coral.
PCOC REPORT Issue 4

October 2007 to March 2008

Palliative Care Outcomes Collaboration (PCOC)
Table of Contents

List of Tables ........................................................................................................................................... 4
List of Figures ........................................................................................................................................... 6
Introduction ............................................................................................................................................. 7
Data Summary ......................................................................................................................................... 8
Results – patient level ......................................................................................................................... 9
Results – episode level ....................................................................................................................... 12
Results – phase level .......................................................................................................................... 25
Data consistency .................................................................................................................................... 37
Data received ......................................................................................................................................... 40
Acknowledgements ............................................................................................................................. 43
PCOC Contact Details ......................................................................................................................... 44
List of Tables

Table 1   PCOC at a glance................................................................................................................................. 8
Table 2   Number and percentage of patients, episodes and phases - by episode type.......................................... 8
Table 3   Indigenous status - all patients ........................................................................................................... 9
Table 4   Sex - all patients ................................................................................................................................. 9
Table 5   Main language spoken at home - all patients..................................................................................... 10
Table 6   Country of birth - all patients ............................................................................................................. 11
Table 7   Number of episodes by age group - all patients.................................................................................. 12
Table 8   Referral source - all patients .............................................................................................................. 14
Table 9   How episodes start and end - overnight admitted patients for facility .................................................. 15
Table 10  How episodes start and end - overnight admitted patients for all services......................................... 16
Table 11  How episodes start and end - not overnight admitted patients .......................................................... 17
Table 12  Accommodation at episode start and end - Discharged patients ....................................................... 18
Table 13  Level of support at episode start and end - Discharged patients ....................................................... 19
Table 14  Primary diagnosis by episode type - summary .................................................................................. 20
Table 15  Primary diagnosis by episode type ................................................................................................... 21
Table 16  Length of stay (LOS) summary - overnight admitted patients ......................................................... 22
Table 17  Length of stay (LOS) - overnight admitted patients ........................................................................ 22
Table 18  Time from referral to first contact and to episode start by episode type - summary ............................... 23
Table 19  Time from referral to first contact and to episode start - overnight admitted patients ....................... 23
| Table 20 | Time from referral to first contact and to episode start - not overnight admitted patients | 23 |
| Table 21 | Place of death - not overnight admitted patients | 24 |
| Table 22 | Number of phases by phase type | 25 |
| Table 23 | Average phase length (in days) by phase and episode type | 25 |
| Table 24 | Number of phases by phase type and model of care for not overnight admitted patients | 26 |
| Table 25 | Percentage of PC Problem Severity Scores at beginning of phase by phase type - all patients | 31 |
| Table 26 | Reason for phase end by phase type and episode type | 32 |
| Table 27 | Average Symptom Assessment Scores (SAS) at beginning of phase by phase type | 33 |
| Table 28 | Range of Karnofsky scores at phase start - all patients | 35 |
| Table 29 | Average Karnofsky scores at phase start by phase type - all patients | 35 |
| Table 30 | Data consistency - patient level items | 37 |
| Table 31 | Data consistency - episode level items | 38 |
| Table 32 | Data consistency - phase level items | 39 |
| Table 33 | Services providing data | 40 |
List of Figures

Figure 1  Age group activity – pie chart .................................................................................................................. 13
Figure 2  Total RUG-ADL at beginning of phase (low, medium and high) – overnight admitted patients .................. 27
Figure 3  Total RUG-ADL at beginning of phase (low, medium and high) – not overnight admitted patients ............. 28
Figure 4  Total PC Problem Severity score at beginning of phase (low, medium and high) – overnight admitted patients ....... 29
Figure 5  Total PC Problem Severity score at beginning of phase (low, medium and high) – not overnight admitted patients ...... 30
Figure 6  Phase progression by phase type.................................................................................................................. 36
Introduction

Funding
Palliative Care Outcomes Collaboration (PCOC) was formed in mid-2005 and is funded by the Australian Government. It is a voluntary, quality initiative which aims to assist palliative care services to measure the standard and quality of care which is a stated goal of the National Palliative Care Strategy. In part, this will be achieved by collecting and analysing data and reporting findings to services.

Dataset
The development of the PCOC dataset has evolved after broad consultation with services and representatives of peak organisations and approval by the Scientific and Clinical Advisory Committee (SCAC). The PCOC database as at March 2008 contained data on 20,817 episodes of care and 37,742 phases of care.

PCOC reports
PCOC provides analysis of each services data and also compares this to the national data. The clinical assessment tools - Phase of Care, PC Problem Severity Score, Symptom Assessment Scale, Australian-modified Karnofsky and RUG-ADL provide measures of quality and outcomes.

PCOC Report Issue 4
In July 2007, Version 2 of the PCOC dataset was released. Report Issue Number 4 is the first to report against the Version 2 dataset. Fifty-one palliative care services submitted data for this report. The reporting period is October 2007 to March 2008.

Points to note
Some services have not yet made the transition from collecting Version 1 to Version 2 data. Hence, services submitting Version 1 data are excluded from any tables reporting on the Version 2 data items. In addition, interpret all figures carefully as results may appear distorted due to low frequencies being represented as percentages.

Some tables throughout the report may be incomplete. This is because some items may not be applicable to a particular service or it may be due to data quality issues. Please use the following key when interpreting the tables:

- The item is not applicable
* The item was unable to be calculated due to missing or invalid data.
Data Summary

This report presents data from a total of 51 services. During the reporting period data were provided for a total of 5939 patients, with 7291 episodes and 16529 phases. Table 1 provides an overview of the data submitted to date by all participating facilities.

**Table 1  PCOC at a glance**

<table>
<thead>
<tr>
<th></th>
<th>1st report (Apr06-Sep06)</th>
<th>2nd report (Oct06-Mar07)</th>
<th>3rd report (Apr07-Sep07)</th>
<th>4th report (Oct07-Mar08)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of facilities providing data</td>
<td>8</td>
<td>28</td>
<td>31</td>
<td>51</td>
</tr>
<tr>
<td>Number of patients</td>
<td>2230</td>
<td>4310</td>
<td>4207</td>
<td>5939</td>
</tr>
<tr>
<td>Number of episodes</td>
<td>3093</td>
<td>5367</td>
<td>5066</td>
<td>7291</td>
</tr>
<tr>
<td>Number of phases</td>
<td>2565</td>
<td>7149</td>
<td>11499</td>
<td>16529</td>
</tr>
</tbody>
</table>

**Table 2  Number and percentage of patients, episodes and phases - by episode type**

<table>
<thead>
<tr>
<th>Episode type</th>
<th>Overnight admitted</th>
<th>Not overnight admitted</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Anywhere</td>
<td>All Services</td>
<td>Anywhere</td>
</tr>
<tr>
<td>Number of patients*</td>
<td>223</td>
<td>3878</td>
<td>139</td>
</tr>
<tr>
<td>Number of episodes</td>
<td>224</td>
<td>4483</td>
<td>141</td>
</tr>
<tr>
<td>Number of phases</td>
<td>495</td>
<td>9486</td>
<td>377</td>
</tr>
<tr>
<td>Percentage of patients**</td>
<td>62.6</td>
<td>65.3</td>
<td>39.0</td>
</tr>
<tr>
<td>Percentage of episodes</td>
<td>61.4</td>
<td>61.5</td>
<td>38.6</td>
</tr>
<tr>
<td>Percentage of phases</td>
<td>56.8</td>
<td>57.4</td>
<td>43.2</td>
</tr>
</tbody>
</table>

Notes:
* Patients who have been in both an overnight admitted and not overnight admitted setting are only counted once in the Total column and hence numbers may not add to the total.
** Patients who have been in both an overnight admitted and not overnight admitted setting are only counted once in the Total column and hence percentages may not add to 100.
### Results - Patient level

#### Table 3  Indigenous Status - all patients

<table>
<thead>
<tr>
<th>Indigenous Status</th>
<th>Anywhere</th>
<th>All Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aboriginal but not Torres Strait Islander origin</td>
<td>7</td>
<td>74</td>
</tr>
<tr>
<td>Torres Strait Islander but not Aboriginal origin</td>
<td>4</td>
<td>28</td>
</tr>
<tr>
<td>Both Aboriginal and Torres Strait Islander origin</td>
<td>2</td>
<td>7</td>
</tr>
<tr>
<td>Neither Aboriginal nor Torres Strait Islander origin</td>
<td>311</td>
<td>5234</td>
</tr>
<tr>
<td>Not stated/Inadequately described</td>
<td>32</td>
<td>596</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>356</strong></td>
<td><strong>5939</strong></td>
</tr>
</tbody>
</table>

#### Table 4  Sex - all patients

<table>
<thead>
<tr>
<th>Sex</th>
<th>Anywhere</th>
<th>%</th>
<th>All Services</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>201</td>
<td>56.5</td>
<td>3328</td>
<td>56.0</td>
</tr>
<tr>
<td>Female</td>
<td>154</td>
<td>43.3</td>
<td>2601</td>
<td>43.8</td>
</tr>
<tr>
<td>Not stated/inadequately described</td>
<td>1</td>
<td>0.3</td>
<td>10</td>
<td>0.2</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>356</strong></td>
<td><strong>100.0</strong></td>
<td><strong>5939</strong></td>
<td><strong>100.0</strong></td>
</tr>
</tbody>
</table>
### Table 5  Main language spoken at home - all patients

<table>
<thead>
<tr>
<th>Main language spoken at home</th>
<th>Anywhere</th>
<th>%</th>
<th>All Services</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
<td>176</td>
<td>49.4</td>
<td>3089</td>
<td>52.0</td>
</tr>
<tr>
<td>Danish</td>
<td>23</td>
<td>6.5</td>
<td>114</td>
<td>1.9</td>
</tr>
<tr>
<td>Italian</td>
<td>3</td>
<td>0.8</td>
<td>64</td>
<td>1.1</td>
</tr>
<tr>
<td>Greek</td>
<td>3</td>
<td>0.8</td>
<td>19</td>
<td>0.3</td>
</tr>
<tr>
<td>Cantonese</td>
<td>2</td>
<td>0.6</td>
<td>17</td>
<td>0.3</td>
</tr>
<tr>
<td>Croatian</td>
<td>1</td>
<td>0.3</td>
<td>15</td>
<td>0.3</td>
</tr>
<tr>
<td>Macedonian</td>
<td>2</td>
<td>0.6</td>
<td>10</td>
<td>0.2</td>
</tr>
<tr>
<td>Mandarin</td>
<td>0</td>
<td>0.0</td>
<td>10</td>
<td>0.2</td>
</tr>
<tr>
<td>Arabic (including Lebanese)</td>
<td>0</td>
<td>0.0</td>
<td>9</td>
<td>0.2</td>
</tr>
<tr>
<td>Burmese</td>
<td>0</td>
<td>0.0</td>
<td>4</td>
<td>0.1</td>
</tr>
<tr>
<td>All other languages</td>
<td>9</td>
<td>2.5</td>
<td>89</td>
<td>1.5</td>
</tr>
<tr>
<td>Not stated/inadequately described</td>
<td>137</td>
<td>38.5</td>
<td>2499</td>
<td>42.1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>356</strong></td>
<td><strong>100.0</strong></td>
<td><strong>5939</strong></td>
<td><strong>100.0</strong></td>
</tr>
</tbody>
</table>

Note: The most common 10 languages from the benchmark dataset are reported separately, all other languages have been grouped together to form the category *All other languages*. 
<table>
<thead>
<tr>
<th>Country of birth</th>
<th>Anywhere</th>
<th>%</th>
<th>All Services</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australia</td>
<td>208</td>
<td>58.4</td>
<td>3472</td>
<td>58.5</td>
</tr>
<tr>
<td>England</td>
<td>32</td>
<td>9.0</td>
<td>458</td>
<td>7.7</td>
</tr>
<tr>
<td>Italy</td>
<td>3</td>
<td>0.8</td>
<td>155</td>
<td>2.6</td>
</tr>
<tr>
<td>Scotland</td>
<td>10</td>
<td>2.8</td>
<td>103</td>
<td>1.7</td>
</tr>
<tr>
<td>Germany</td>
<td>4</td>
<td>1.1</td>
<td>74</td>
<td>1.2</td>
</tr>
<tr>
<td>New Zealand</td>
<td>4</td>
<td>1.1</td>
<td>72</td>
<td>1.2</td>
</tr>
<tr>
<td>Netherlands</td>
<td>7</td>
<td>2.0</td>
<td>69</td>
<td>1.2</td>
</tr>
<tr>
<td>Greece</td>
<td>4</td>
<td>1.1</td>
<td>60</td>
<td>1.0</td>
</tr>
<tr>
<td>China</td>
<td>5</td>
<td>1.4</td>
<td>54</td>
<td>0.9</td>
</tr>
<tr>
<td>Croatia</td>
<td>2</td>
<td>0.6</td>
<td>41</td>
<td>0.7</td>
</tr>
<tr>
<td>All other countries</td>
<td>38</td>
<td>10.7</td>
<td>679</td>
<td>11.4</td>
</tr>
<tr>
<td>Not stated/inadequately described</td>
<td>39</td>
<td>11.0</td>
<td>702</td>
<td>11.8</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>356</strong></td>
<td><strong>100.0</strong></td>
<td><strong>5939</strong></td>
<td><strong>100.0</strong></td>
</tr>
</tbody>
</table>

Note: The most common 10 countries from the benchmark dataset are reported separately, all other countries have been grouped together to form the category *All other countries*. 
Results - Episode level

Episode level activity is presented below by 10 year age group. The average age for all patients at Anywhere Palliative Care Service during this period was 70 years old and for all services was 70 years old.

Table 7  Number of episodes by age group - all patients

<table>
<thead>
<tr>
<th>Age group</th>
<th>Anywhere</th>
<th>%</th>
<th>All Services</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt; 15</td>
<td>1</td>
<td>0.3</td>
<td>6</td>
<td>0.1</td>
</tr>
<tr>
<td>15-24</td>
<td>6</td>
<td>1.6</td>
<td>36</td>
<td>0.5</td>
</tr>
<tr>
<td>25-34</td>
<td>3</td>
<td>0.8</td>
<td>53</td>
<td>0.7</td>
</tr>
<tr>
<td>35-44</td>
<td>10</td>
<td>2.7</td>
<td>219</td>
<td>3.0</td>
</tr>
<tr>
<td>45-54</td>
<td>27</td>
<td>7.4</td>
<td>656</td>
<td>9.0</td>
</tr>
<tr>
<td>55-64</td>
<td>72</td>
<td>19.7</td>
<td>1326</td>
<td>18.2</td>
</tr>
<tr>
<td>65-74</td>
<td>104</td>
<td>28.5</td>
<td>1924</td>
<td>26.4</td>
</tr>
<tr>
<td>75-84</td>
<td>98</td>
<td>26.8</td>
<td>2115</td>
<td>29.0</td>
</tr>
<tr>
<td>85+</td>
<td>43</td>
<td>11.8</td>
<td>955</td>
<td>13.1</td>
</tr>
<tr>
<td>Not stated/inadequately described</td>
<td>1</td>
<td>0.0</td>
<td>1</td>
<td>0.0</td>
</tr>
<tr>
<td>Total</td>
<td>365</td>
<td>100.0</td>
<td>7291</td>
<td>100.0</td>
</tr>
</tbody>
</table>
Episode level activity by age group is also presented graphically below.

**Figure 1  Age group activity pie chart - all patients**

**Anywhere**

- 85+ (12%)
- 45-54 (7%)
- 75-84 (27%)
- 55-64 (20%)
- 65-74 (28%)

**All services**

- 85+ (13%)
- 45-54 (9%)
- 75-84 (29%)
- 55-64 (18%)
- 65-74 (26%)

Note: The pie charts include all patients, both overnight admitted and not overnight admitted.
### Table 8  Referral source - all patients

<table>
<thead>
<tr>
<th>Referral source</th>
<th>Anywhere</th>
<th>%</th>
<th>All Services</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public hospital - other than inpatient palliative care unit</td>
<td>84</td>
<td>23.0</td>
<td>1762</td>
<td>24.2</td>
</tr>
<tr>
<td>Self, carer(s), family or friends</td>
<td>9</td>
<td>2.5</td>
<td>146</td>
<td>2.0</td>
</tr>
<tr>
<td>Private hospital - other than inpatient palliative care unit</td>
<td>24</td>
<td>6.6</td>
<td>409</td>
<td>5.6</td>
</tr>
<tr>
<td>Public palliative care inpatient unit/hospice</td>
<td>6</td>
<td>1.6</td>
<td>118</td>
<td>1.6</td>
</tr>
<tr>
<td>Private palliative care inpatient unit/hospice</td>
<td>3</td>
<td>0.8</td>
<td>42</td>
<td>0.6</td>
</tr>
<tr>
<td>General Medical Practitioner rooms</td>
<td>54</td>
<td>14.8</td>
<td>986</td>
<td>13.5</td>
</tr>
<tr>
<td>Specialist Medical Practitioner rooms</td>
<td>17</td>
<td>4.7</td>
<td>281</td>
<td>3.9</td>
</tr>
<tr>
<td>Community-based palliative care agency</td>
<td>25</td>
<td>6.8</td>
<td>491</td>
<td>6.7</td>
</tr>
<tr>
<td>Community-based service</td>
<td>5</td>
<td>1.4</td>
<td>117</td>
<td>1.6</td>
</tr>
<tr>
<td>Residential aged care facility</td>
<td>5</td>
<td>1.4</td>
<td>30</td>
<td>0.4</td>
</tr>
<tr>
<td>Other</td>
<td>6</td>
<td>1.6</td>
<td>187</td>
<td>2.6</td>
</tr>
<tr>
<td>Not stated/inadequately described</td>
<td>127</td>
<td>34.8</td>
<td>2722</td>
<td>37.3</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>365</td>
<td>100.0</td>
<td>7291</td>
<td>100.0</td>
</tr>
</tbody>
</table>
### Table 9  How episodes start and end - overnight admitted patients for Anywhere

<table>
<thead>
<tr>
<th>Mode of episode start</th>
<th>Discharged to usual accommodation</th>
<th>Discharged to interim accommodation</th>
<th>Discharged to another hospital</th>
<th>Death</th>
<th>All other reasons</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admitted from usual accommodation</td>
<td>49</td>
<td>4</td>
<td>4</td>
<td>75</td>
<td>2</td>
<td>134</td>
</tr>
<tr>
<td>Admitted from other than usual accommodation</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Admitted (transferred) from another hospital</td>
<td>9</td>
<td>4</td>
<td>3</td>
<td>45</td>
<td>3</td>
<td>64</td>
</tr>
<tr>
<td>Admitted (transferred) from acute care in other ward</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>9</td>
<td>0</td>
<td>11</td>
</tr>
<tr>
<td>All other reasons</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>61</strong></td>
<td><strong>9</strong></td>
<td><strong>8</strong></td>
<td><strong>130</strong></td>
<td><strong>5</strong></td>
<td><strong>213</strong></td>
</tr>
</tbody>
</table>

**As a percentage of each start mode**

<table>
<thead>
<tr>
<th>Mode of episode start</th>
<th>Discharged to usual accommodation</th>
<th>Discharged to interim accommodation</th>
<th>Discharged to another hospital</th>
<th>Death</th>
<th>All other reasons</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admitted from usual accommodation</td>
<td>36.6</td>
<td>3.0</td>
<td>3.0</td>
<td>56.0</td>
<td>1.5</td>
<td>100.0</td>
</tr>
<tr>
<td>Admitted from other than usual accommodation</td>
<td>50.0</td>
<td>0.0</td>
<td>0.0</td>
<td>50.0</td>
<td>0.0</td>
<td>100.0</td>
</tr>
<tr>
<td>Admitted (transferred) from another hospital</td>
<td>14.1</td>
<td>6.3</td>
<td>4.7</td>
<td>70.3</td>
<td>4.7</td>
<td>100.0</td>
</tr>
<tr>
<td>Admitted (transferred) from acute care in other ward</td>
<td>0.0</td>
<td>9.1</td>
<td>9.1</td>
<td>81.8</td>
<td>0.0</td>
<td>100.0</td>
</tr>
<tr>
<td>All other reasons</td>
<td>100.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>100.0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>28.6</strong></td>
<td><strong>4.2</strong></td>
<td><strong>3.8</strong></td>
<td><strong>61.0</strong></td>
<td><strong>2.3</strong></td>
<td><strong>100.0</strong></td>
</tr>
</tbody>
</table>

Note: All episodes where episode start mode or episode end mode was Not stated/inadequately described are excluded from the table. Episodes that remain open at the end of the reporting period are also excluded.
### Table 10  How episodes start and end - overnight admitted patients for all services

<table>
<thead>
<tr>
<th>Mode of episode start</th>
<th>Discharged to usual accommodation</th>
<th>Discharged to interim accommodation</th>
<th>Discharged to another hospital</th>
<th>Death</th>
<th>All other reasons</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admitted from usual accommodation</td>
<td>931</td>
<td>68</td>
<td>73</td>
<td>1362</td>
<td>59</td>
<td>2493</td>
</tr>
<tr>
<td>Admitted from other than usual accommodation</td>
<td>11</td>
<td>21</td>
<td>2</td>
<td>54</td>
<td>2</td>
<td>90</td>
</tr>
<tr>
<td>Admitted (transferred) from another hospital</td>
<td>195</td>
<td>37</td>
<td>50</td>
<td>1006</td>
<td>25</td>
<td>1313</td>
</tr>
<tr>
<td>Admitted (transferred) from acute care in other ward</td>
<td>55</td>
<td>20</td>
<td>15</td>
<td>184</td>
<td>5</td>
<td>279</td>
</tr>
<tr>
<td>All other reasons</td>
<td>7</td>
<td>1</td>
<td>0</td>
<td>30</td>
<td>0</td>
<td>38</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1199</strong></td>
<td><strong>147</strong></td>
<td><strong>140</strong></td>
<td><strong>2636</strong></td>
<td><strong>91</strong></td>
<td><strong>4213</strong></td>
</tr>
</tbody>
</table>

**As a percentage of each start mode**

<table>
<thead>
<tr>
<th>Mode of episode start</th>
<th>Discharged to usual accommodation</th>
<th>Discharged to interim accommodation</th>
<th>Discharged to another hospital</th>
<th>Death</th>
<th>All other reasons</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admitted from usual accommodation</td>
<td>37.3</td>
<td>2.7</td>
<td>2.9</td>
<td>54.6</td>
<td>2.4</td>
<td>100.0</td>
</tr>
<tr>
<td>Admitted from other than usual accommodation</td>
<td>12.2</td>
<td>23.3</td>
<td>2.2</td>
<td>60.0</td>
<td>2.2</td>
<td>100.0</td>
</tr>
<tr>
<td>Admitted (transferred) from another hospital</td>
<td>14.9</td>
<td>2.8</td>
<td>3.8</td>
<td>76.6</td>
<td>1.9</td>
<td>100.0</td>
</tr>
<tr>
<td>Admitted (transferred) from acute care in other ward</td>
<td>19.7</td>
<td>7.2</td>
<td>5.4</td>
<td>65.9</td>
<td>1.8</td>
<td>100.0</td>
</tr>
<tr>
<td>All other reasons</td>
<td>18.4</td>
<td>2.6</td>
<td>0.0</td>
<td>78.9</td>
<td>0.0</td>
<td>100.0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>28.5</strong></td>
<td><strong>3.5</strong></td>
<td><strong>3.3</strong></td>
<td><strong>62.6</strong></td>
<td><strong>2.2</strong></td>
<td><strong>100.0</strong></td>
</tr>
</tbody>
</table>

Note: All episodes where episode start mode or episode end mode was Not stated/inadequately described are excluded from the table.
Episodes that remain open at the end of the reporting period are also excluded.
## Table 11  How episodes start and end - not overnight admitted patients

<table>
<thead>
<tr>
<th>Mode of episode start</th>
<th>Discharged/ case closure</th>
<th>Admitted for inpatient palliative care</th>
<th>Admitted for inpatient acute care</th>
<th>Transfer for primary care</th>
<th>Death</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anywhere</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>New referral</td>
<td>14</td>
<td>19</td>
<td>19</td>
<td>2</td>
<td>52</td>
<td>106</td>
</tr>
<tr>
<td>Transfer from being an o/n PC patient</td>
<td>0</td>
<td>9</td>
<td>2</td>
<td>0</td>
<td>2</td>
<td>13</td>
</tr>
<tr>
<td>Total</td>
<td><strong>14</strong></td>
<td><strong>28</strong></td>
<td><strong>21</strong></td>
<td><strong>2</strong></td>
<td><strong>54</strong></td>
<td><strong>119</strong></td>
</tr>
<tr>
<td>As a percentage of each start mode</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>New referral</td>
<td>13.2</td>
<td>17.9</td>
<td>17.9</td>
<td>1.9</td>
<td>49.1</td>
<td>100.0</td>
</tr>
<tr>
<td>Transfer from being an o/n PC patient</td>
<td>0.0</td>
<td>69.2</td>
<td>15.4</td>
<td>0.0</td>
<td>15.4</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td><strong>11.8</strong></td>
<td><strong>23.5</strong></td>
<td><strong>17.6</strong></td>
<td><strong>1.7</strong></td>
<td><strong>45.4</strong></td>
<td><strong>100.0</strong></td>
</tr>
<tr>
<td>All services</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>New referral</td>
<td>443</td>
<td>345</td>
<td>333</td>
<td>42</td>
<td>741</td>
<td>1904</td>
</tr>
<tr>
<td>Transfer from being an o/n PC patient</td>
<td>75</td>
<td>120</td>
<td>87</td>
<td>10</td>
<td>103</td>
<td>395</td>
</tr>
<tr>
<td>Total</td>
<td><strong>518</strong></td>
<td><strong>465</strong></td>
<td><strong>420</strong></td>
<td><strong>52</strong></td>
<td><strong>844</strong></td>
<td><strong>2299</strong></td>
</tr>
<tr>
<td>As a percentage of each start mode</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>New referral</td>
<td>23.3</td>
<td>18.1</td>
<td>17.5</td>
<td>2.2</td>
<td>38.9</td>
<td>100.0</td>
</tr>
<tr>
<td>Transfer from being an o/n PC patient</td>
<td>19.0</td>
<td>30.4</td>
<td>22.0</td>
<td>2.5</td>
<td>26.1</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td><strong>22.5</strong></td>
<td><strong>20.2</strong></td>
<td><strong>18.3</strong></td>
<td><strong>2.3</strong></td>
<td><strong>36.7</strong></td>
<td><strong>100.0</strong></td>
</tr>
</tbody>
</table>

Note: All episodes where episode start mode or episode end mode was Not stated/inadequately described are excluded from the table. Episodes that remain open at the end of the reporting period are also excluded.
### Table 12  Accommodation at episode start and end - Discharged patients

<table>
<thead>
<tr>
<th>Accommodation at episode Start</th>
<th>Private residence</th>
<th>Low level care</th>
<th>High level care</th>
<th>All other</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anywhere</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Private residence</td>
<td>37</td>
<td>2</td>
<td>1</td>
<td>6</td>
<td>46</td>
</tr>
<tr>
<td>Residential aged care (low level care)</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Residential aged care (high level care)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>All other</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>38</strong></td>
<td><strong>2</strong></td>
<td><strong>1</strong></td>
<td><strong>6</strong></td>
<td><strong>47</strong></td>
</tr>
</tbody>
</table>

**As a percentage of each start accommodation**

<table>
<thead>
<tr>
<th></th>
<th>Private residence</th>
<th>Low level care</th>
<th>High level care</th>
<th>All other</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anywhere</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Private residence</td>
<td>80.4</td>
<td>4.3</td>
<td>2.2</td>
<td>13.0</td>
<td>100.0</td>
</tr>
<tr>
<td>Residential aged care (low level care)</td>
<td>100.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>100.0</td>
</tr>
<tr>
<td>Residential aged care (high level care)</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>All other</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>80.9</strong></td>
<td><strong>4.3</strong></td>
<td><strong>2.1</strong></td>
<td><strong>12.8</strong></td>
<td><strong>100.0</strong></td>
</tr>
</tbody>
</table>

### All services

<table>
<thead>
<tr>
<th></th>
<th>Private residence</th>
<th>Low level care</th>
<th>High level care</th>
<th>All other</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anywhere</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Private residence</td>
<td>809</td>
<td>13</td>
<td>37</td>
<td>82</td>
<td>941</td>
</tr>
<tr>
<td>Residential aged care (low level care)</td>
<td>2</td>
<td>14</td>
<td>4</td>
<td>4</td>
<td>24</td>
</tr>
<tr>
<td>Residential aged care (high level care)</td>
<td>2</td>
<td>0</td>
<td>23</td>
<td>2</td>
<td>27</td>
</tr>
<tr>
<td>All other</td>
<td>4</td>
<td>0</td>
<td>3</td>
<td>6</td>
<td>13</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>817</strong></td>
<td><strong>27</strong></td>
<td><strong>67</strong></td>
<td><strong>94</strong></td>
<td><strong>1005</strong></td>
</tr>
</tbody>
</table>

**As a percentage of each start accommodation**

<table>
<thead>
<tr>
<th></th>
<th>Private residence</th>
<th>Low level care</th>
<th>High level care</th>
<th>All other</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anywhere</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Private residence</td>
<td>86.0</td>
<td>1.4</td>
<td>3.9</td>
<td>8.7</td>
<td>100.0</td>
</tr>
<tr>
<td>Residential aged care (low level care)</td>
<td>8.3</td>
<td>58.3</td>
<td>16.7</td>
<td>16.7</td>
<td>100.0</td>
</tr>
<tr>
<td>Residential aged care (high level care)</td>
<td>7.4</td>
<td>0.0</td>
<td>85.2</td>
<td>7.4</td>
<td>100.0</td>
</tr>
<tr>
<td>All other</td>
<td>30.8</td>
<td>0.0</td>
<td>23.1</td>
<td>46.2</td>
<td>100.0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>81.3</strong></td>
<td><strong>2.7</strong></td>
<td><strong>6.7</strong></td>
<td><strong>9.4</strong></td>
<td><strong>100.0</strong></td>
</tr>
</tbody>
</table>

Note: All episodes where accommodation at episode start or end was Not stated/inadequately described are excluded from the table. Episodes that ended in death and episodes that remain open at the end of the reporting period are also excluded.
<table>
<thead>
<tr>
<th>Level of support at episode Start</th>
<th>Lives alone (with/without support)</th>
<th>Lives with others (with/without support)</th>
<th>Other arrangements</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anywhere</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lives alone (with/without support)</td>
<td>1</td>
<td>3</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>Lives with others (with/without support)</td>
<td>1</td>
<td>20</td>
<td>0</td>
<td>21</td>
</tr>
<tr>
<td>Other arrangements</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total</td>
<td>2</td>
<td>23</td>
<td>0</td>
<td>25</td>
</tr>
<tr>
<td>As a percentage of each start support</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lives alone (with/without support)</td>
<td>25.0</td>
<td>75.0</td>
<td>0</td>
<td>100.0</td>
</tr>
<tr>
<td>Lives with others (with/without support)</td>
<td>4.8</td>
<td>95.2</td>
<td>0</td>
<td>100.0</td>
</tr>
<tr>
<td>Other arrangements</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Total</td>
<td>8.0</td>
<td>92.0</td>
<td>0</td>
<td>100.0</td>
</tr>
<tr>
<td>All services</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lives alone (with/without support)</td>
<td>67</td>
<td>26</td>
<td>0</td>
<td>93</td>
</tr>
<tr>
<td>Lives with others (with/without support)</td>
<td>15</td>
<td>399</td>
<td>0</td>
<td>414</td>
</tr>
<tr>
<td>Other arrangements</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total</td>
<td>82</td>
<td>425</td>
<td>0</td>
<td>507</td>
</tr>
<tr>
<td>As a percentage of each start support</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lives alone (with/without support)</td>
<td>72.0</td>
<td>28.0</td>
<td>0</td>
<td>100.0</td>
</tr>
<tr>
<td>Lives with others (with/without support)</td>
<td>3.6</td>
<td>96.4</td>
<td>0</td>
<td>100.0</td>
</tr>
<tr>
<td>Other arrangements</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Total</td>
<td>16.2</td>
<td>83.8</td>
<td>0</td>
<td>100.0</td>
</tr>
</tbody>
</table>

Note: All episodes where level of support at episode start or end was Not stated/inadequately described are excluded from the table. Episodes that ended in death and episodes that remain open at the end of the reporting period are also excluded.
### Table 14  Primary diagnosis by episode type - summary

<table>
<thead>
<tr>
<th>Primary diagnosis</th>
<th>Overnight admitted</th>
<th></th>
<th></th>
<th>Not overnight admitted</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Anywhere</td>
<td>%</td>
<td>All services</td>
<td>%</td>
<td>Anywhere</td>
<td>%</td>
</tr>
<tr>
<td>Malignant</td>
<td>97</td>
<td>43.3</td>
<td>1783</td>
<td>39.8</td>
<td>100</td>
<td>70.9</td>
</tr>
<tr>
<td>Non-malignant</td>
<td>11</td>
<td>4.9</td>
<td>163</td>
<td>3.6</td>
<td>19</td>
<td>13.5</td>
</tr>
<tr>
<td>Not stated/inadequately described</td>
<td>116</td>
<td>51.8</td>
<td>2537</td>
<td>56.6</td>
<td>22</td>
<td>15.6</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>224</strong></td>
<td><strong>100.0</strong></td>
<td><strong>4483</strong></td>
<td><strong>100.0</strong></td>
<td><strong>141</strong></td>
<td><strong>100.0</strong></td>
</tr>
</tbody>
</table>
### Table 15  Primary diagnosis by episode type

<table>
<thead>
<tr>
<th>Primary diagnosis</th>
<th>Overnight admitted</th>
<th></th>
<th>Not overnight admitted</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Anywhere</td>
<td>%</td>
<td>All services</td>
<td>%</td>
</tr>
<tr>
<td>Malignant</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bone and soft tissue</td>
<td>8</td>
<td>8.4%</td>
<td>71</td>
<td>4.1%</td>
</tr>
<tr>
<td>Breast</td>
<td>6</td>
<td>6.3%</td>
<td>152</td>
<td>8.7%</td>
</tr>
<tr>
<td>CNS</td>
<td>0</td>
<td>0.0%</td>
<td>35</td>
<td>2.0%</td>
</tr>
<tr>
<td>Colorectal</td>
<td>19</td>
<td>20.0%</td>
<td>205</td>
<td>11.7%</td>
</tr>
<tr>
<td>Gynaecological</td>
<td>3</td>
<td>3.2%</td>
<td>91</td>
<td>5.2%</td>
</tr>
<tr>
<td>Haematological</td>
<td>2</td>
<td>2.1%</td>
<td>76</td>
<td>4.3%</td>
</tr>
<tr>
<td>Head and neck</td>
<td>7</td>
<td>7.4%</td>
<td>105</td>
<td>6.0%</td>
</tr>
<tr>
<td>Lung</td>
<td>21</td>
<td>22.1%</td>
<td>406</td>
<td>23.2%</td>
</tr>
<tr>
<td>Pancreas</td>
<td>3</td>
<td>3.2%</td>
<td>66</td>
<td>3.8%</td>
</tr>
<tr>
<td>Prostate</td>
<td>5</td>
<td>5.3%</td>
<td>151</td>
<td>8.6%</td>
</tr>
<tr>
<td>Skin</td>
<td>4</td>
<td>4.2%</td>
<td>80</td>
<td>4.6%</td>
</tr>
<tr>
<td>Other GIT</td>
<td>6</td>
<td>6.3%</td>
<td>109</td>
<td>6.2%</td>
</tr>
<tr>
<td>Other Urological</td>
<td>7</td>
<td>7.4%</td>
<td>91</td>
<td>5.2%</td>
</tr>
<tr>
<td>Other Malignancy</td>
<td>4</td>
<td>4.2%</td>
<td>113</td>
<td>6.5%</td>
</tr>
<tr>
<td>All malignant</td>
<td>95</td>
<td>100.0%</td>
<td>1751</td>
<td>100.0%</td>
</tr>
<tr>
<td>Non-malignant</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cardiovascular</td>
<td>1</td>
<td>9.1%</td>
<td>51</td>
<td>31.3%</td>
</tr>
<tr>
<td>HIV/AIDS</td>
<td>1</td>
<td>9.1%</td>
<td>1</td>
<td>0.6%</td>
</tr>
<tr>
<td>Kidney failure</td>
<td>1</td>
<td>9.1%</td>
<td>11</td>
<td>6.7%</td>
</tr>
<tr>
<td>Neurological disease</td>
<td>3</td>
<td>27.3%</td>
<td>41</td>
<td>25.2%</td>
</tr>
<tr>
<td>Respiratory failure</td>
<td>1</td>
<td>9.1%</td>
<td>16</td>
<td>9.8%</td>
</tr>
<tr>
<td>Other non-malignancy</td>
<td>4</td>
<td>36.4%</td>
<td>43</td>
<td>26.4%</td>
</tr>
<tr>
<td>All non-malignant</td>
<td>11</td>
<td>100.0%</td>
<td>163</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

Note: All episodes where diagnosis was Not stated/inadequately described or where the breakdown of malignant and non-malignant was not provided are excluded from the table.
### Table 16  Length of Stay (LOS) summary - overnight admitted patients

<table>
<thead>
<tr>
<th>Length of stay</th>
<th>Anywhere</th>
<th>All services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average length of episode</td>
<td>13.2</td>
<td>13.6</td>
</tr>
<tr>
<td>Median length of episode</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>Average number of phases per episode</td>
<td>2.2</td>
<td>2.1</td>
</tr>
</tbody>
</table>

Note: Episodes that remain open at the end of the reporting period (and hence do not have an episode end date), are excluded from the table. In addition, any records where LOS was greater than 90 days were considered to be outliers and are excluded from the average calculations.

### Table 17  Length of Stay (LOS) - overnight admitted patients

<table>
<thead>
<tr>
<th>Length of stay</th>
<th>Anywhere</th>
<th>All Services</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than or equal to 1 day</td>
<td>21</td>
<td>414</td>
<td>9.9</td>
</tr>
<tr>
<td>2-7 days</td>
<td>77</td>
<td>1491</td>
<td>36.2</td>
</tr>
<tr>
<td>8-14 days</td>
<td>44</td>
<td>935</td>
<td>20.7</td>
</tr>
<tr>
<td>15-21 days</td>
<td>28</td>
<td>501</td>
<td>13.1</td>
</tr>
<tr>
<td>22-30 days</td>
<td>19</td>
<td>361</td>
<td>8.9</td>
</tr>
<tr>
<td>31-60 days</td>
<td>22</td>
<td>390</td>
<td>10.3</td>
</tr>
<tr>
<td>61-90 days</td>
<td>1</td>
<td>78</td>
<td>0.5</td>
</tr>
<tr>
<td>Greater than 90 days</td>
<td>1</td>
<td>40</td>
<td>0.5</td>
</tr>
<tr>
<td>Total</td>
<td>213</td>
<td>4210</td>
<td>100.0</td>
</tr>
</tbody>
</table>

Note: Episodes that remain open at the end of the reporting period (and hence do not have an episode end date), are excluded from the table.
### Table 18  Time from referral to first contact and to episode start by episode type - summary

<table>
<thead>
<tr>
<th>Time (in days)</th>
<th>Overnight admitted</th>
<th>All services</th>
<th>Not overnight admitted</th>
<th>All services</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Referral to contact</td>
<td>Referral to episode start</td>
<td>Referral to contact</td>
<td>Referral to episode start</td>
</tr>
<tr>
<td></td>
<td>Anywhere</td>
<td>%</td>
<td>All Services</td>
<td>%</td>
</tr>
<tr>
<td>Average</td>
<td>1.6</td>
<td>1.7</td>
<td>1.9</td>
<td>1.9</td>
</tr>
<tr>
<td>Median</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

Note: Episodes where referral date, date of first contact, or episode start date were not recorded are excluded from the table. In addition, all records where time from referral to first contact or episode start was greater than 7 days were considered to be outliers and were assumed to equal 7 days for the purpose of calculating the average and median time.

### Table 19  Time from referral to first contact and to episode start - overnight admitted patients

<table>
<thead>
<tr>
<th>Time (in days)</th>
<th>Anywhere</th>
<th>%</th>
<th>All Services</th>
<th>%</th>
<th>Anywhere</th>
<th>%</th>
<th>All Services</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than or equal to 1 day</td>
<td>87</td>
<td>82.9</td>
<td>1496</td>
<td>83.1</td>
<td>81</td>
<td>77.1</td>
<td>1431</td>
<td>79.5</td>
</tr>
<tr>
<td>2-7 days</td>
<td>11</td>
<td>10.5</td>
<td>192</td>
<td>10.7</td>
<td>13</td>
<td>12.4</td>
<td>183</td>
<td>10.2</td>
</tr>
<tr>
<td>8-14 days</td>
<td>1</td>
<td>1.0</td>
<td>29</td>
<td>1.6</td>
<td>2</td>
<td>1.9</td>
<td>39</td>
<td>2.2</td>
</tr>
<tr>
<td>Greater than 14 days</td>
<td>6</td>
<td>5.7</td>
<td>84</td>
<td>4.7</td>
<td>9</td>
<td>8.6</td>
<td>148</td>
<td>8.2</td>
</tr>
</tbody>
</table>

Note: Episodes where referral date, date of first contact, or episode start date were not recorded are excluded from the table.

### Table 20  Time from referral to first contact and to episode start - not overnight admitted patients

<table>
<thead>
<tr>
<th>Time (in days)</th>
<th>Anywhere</th>
<th>%</th>
<th>All Services</th>
<th>%</th>
<th>Anywhere</th>
<th>%</th>
<th>All Services</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than or equal to 1 day</td>
<td>57</td>
<td>80.3</td>
<td>1045</td>
<td>78.7</td>
<td>54</td>
<td>76.1</td>
<td>1004</td>
<td>75.7</td>
</tr>
<tr>
<td>2-7 days</td>
<td>9</td>
<td>12.7</td>
<td>147</td>
<td>11.1</td>
<td>8</td>
<td>11.3</td>
<td>133</td>
<td>10.0</td>
</tr>
<tr>
<td>8-14 days</td>
<td>1</td>
<td>1.4</td>
<td>47</td>
<td>3.5</td>
<td>3</td>
<td>4.2</td>
<td>49</td>
<td>3.7</td>
</tr>
<tr>
<td>Greater than 14 days</td>
<td>4</td>
<td>5.6</td>
<td>88</td>
<td>6.6</td>
<td>6</td>
<td>8.5</td>
<td>141</td>
<td>10.6</td>
</tr>
</tbody>
</table>

Note: Episodes where referral date, date of first contact, or episode start date were not recorded are excluded from the table.
**Table 21  Place of death - not overnight admitted patients**

<table>
<thead>
<tr>
<th>Place of death</th>
<th>Anywhere</th>
<th>%</th>
<th>All Services</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Private residence</td>
<td>28</td>
<td>50.9</td>
<td>443</td>
<td>52.4</td>
</tr>
<tr>
<td>Residential aged care setting</td>
<td>3</td>
<td>5.5</td>
<td>33</td>
<td>3.9</td>
</tr>
<tr>
<td>Other location</td>
<td>10</td>
<td>18.2</td>
<td>219</td>
<td>25.9</td>
</tr>
<tr>
<td>Not stated/inadequately described</td>
<td>14</td>
<td>25.5</td>
<td>151</td>
<td>17.8</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>55</strong></td>
<td><strong>100.0</strong></td>
<td><strong>846</strong></td>
<td><strong>100.0</strong></td>
</tr>
</tbody>
</table>
### Results - phase level

#### Table 22  Number of phases by phase type

<table>
<thead>
<tr>
<th>Phase</th>
<th>Overnight admitted</th>
<th></th>
<th>Not overnight admitted</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Anywhere</td>
<td>%</td>
<td>All services</td>
<td>%</td>
</tr>
<tr>
<td>Stable</td>
<td>67</td>
<td>13.5</td>
<td>1336</td>
<td>14.1</td>
</tr>
<tr>
<td>Unstable</td>
<td>173</td>
<td>34.9</td>
<td>3285</td>
<td>34.6</td>
</tr>
<tr>
<td>Deteriorating</td>
<td>131</td>
<td>26.5</td>
<td>2437</td>
<td>25.7</td>
</tr>
<tr>
<td>Terminal</td>
<td>93</td>
<td>18.8</td>
<td>1750</td>
<td>18.4</td>
</tr>
<tr>
<td>Bereaved</td>
<td>31</td>
<td>6.3</td>
<td>666</td>
<td>7.0</td>
</tr>
<tr>
<td>Not stated/Inadequately described</td>
<td>0</td>
<td>0.0</td>
<td>12</td>
<td>0.1</td>
</tr>
<tr>
<td>All phases</td>
<td>495</td>
<td>100.0</td>
<td>9486</td>
<td>100.0</td>
</tr>
</tbody>
</table>

#### Table 23  Average phase length (in days) by phase and episode type

<table>
<thead>
<tr>
<th>Phase</th>
<th>Overnight admitted</th>
<th></th>
<th>Not overnight admitted</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Anywhere</td>
<td>All services</td>
<td>Anywhere</td>
<td>All services</td>
</tr>
<tr>
<td>Stable</td>
<td>7.5</td>
<td>9.0</td>
<td>8.3</td>
<td>10.6</td>
</tr>
<tr>
<td>Unstable</td>
<td>8.9</td>
<td>8.7</td>
<td>8.5</td>
<td>8.7</td>
</tr>
<tr>
<td>Deteriorating</td>
<td>5.6</td>
<td>6.5</td>
<td>8.9</td>
<td>9.8</td>
</tr>
<tr>
<td>Terminal</td>
<td>2.3</td>
<td>2.8</td>
<td>2.0</td>
<td>2.8</td>
</tr>
<tr>
<td>Bereaved</td>
<td>2.2</td>
<td>1.3</td>
<td>1.3</td>
<td>1.5</td>
</tr>
</tbody>
</table>

Note: Phase records where length of phase was greater than 90 days are excluded from the average calculations.
<table>
<thead>
<tr>
<th>Phase</th>
<th>Model of care</th>
<th>Anywhere</th>
<th>%</th>
<th>All services</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stable</td>
<td>Direct care</td>
<td>46</td>
<td>12.6</td>
<td>945</td>
<td>13.7</td>
</tr>
<tr>
<td></td>
<td>Shared care</td>
<td>7</td>
<td>1.9</td>
<td>131</td>
<td>1.9</td>
</tr>
<tr>
<td></td>
<td>Consultation/liaison</td>
<td>1</td>
<td>0.3</td>
<td>79</td>
<td>1.1</td>
</tr>
<tr>
<td></td>
<td>Not stated/inadequately described</td>
<td>13</td>
<td>3.6</td>
<td>205</td>
<td>3.0</td>
</tr>
<tr>
<td>Unstable</td>
<td>Direct care</td>
<td>75</td>
<td>20.6</td>
<td>1555</td>
<td>22.6</td>
</tr>
<tr>
<td></td>
<td>Shared care</td>
<td>14</td>
<td>3.8</td>
<td>226</td>
<td>3.3</td>
</tr>
<tr>
<td></td>
<td>Consultation/liaison</td>
<td>2</td>
<td>0.5</td>
<td>128</td>
<td>1.9</td>
</tr>
<tr>
<td></td>
<td>Not stated/inadequately described</td>
<td>21</td>
<td>5.8</td>
<td>397</td>
<td>5.8</td>
</tr>
<tr>
<td>Deteriorating</td>
<td>Direct care</td>
<td>98</td>
<td>26.9</td>
<td>1844</td>
<td>26.8</td>
</tr>
<tr>
<td></td>
<td>Shared care</td>
<td>6</td>
<td>1.6</td>
<td>154</td>
<td>2.2</td>
</tr>
<tr>
<td></td>
<td>Consultation/liaison</td>
<td>3</td>
<td>0.8</td>
<td>146</td>
<td>2.1</td>
</tr>
<tr>
<td></td>
<td>Not stated/inadequately described</td>
<td>32</td>
<td>8.8</td>
<td>446</td>
<td>6.5</td>
</tr>
<tr>
<td>Terminal</td>
<td>Direct care</td>
<td>26</td>
<td>7.1</td>
<td>370</td>
<td>5.4</td>
</tr>
<tr>
<td></td>
<td>Shared care</td>
<td>4</td>
<td>1.1</td>
<td>58</td>
<td>0.8</td>
</tr>
<tr>
<td></td>
<td>Consultation/liaison</td>
<td>5</td>
<td>1.4</td>
<td>58</td>
<td>0.8</td>
</tr>
<tr>
<td></td>
<td>Not stated/inadequately described</td>
<td>11</td>
<td>3.0</td>
<td>139</td>
<td>2.0</td>
</tr>
<tr>
<td><strong>Total phases</strong></td>
<td></td>
<td>364</td>
<td>100.0</td>
<td>6881</td>
<td>100.0</td>
</tr>
</tbody>
</table>
Figure 2  Total Rug-ADL at beginning of phase (low, medium and high) – overnight admitted patients

Stable Phase

Unstable Phase

Deteriorating Phase

Terminal Phase

Key: 4-8 = Low, 9-16 = Medium, 17-18 = High
Figure 3  Total Rug-ADL at beginning of phase (low, medium and high) – not overnight admitted patients

Stable Phase

Unstable Phase

Deteriorating Phase

Terminal Phase

Rug-ADL total at start of phase

Rug-ADL total at start of phase

Rug-ADL total at start of phase

Rug-ADL total at start of phase

Key: 4-8 = Low, 9-16 = Medium, 17-18 = High
Figure 4  Total PC Problem Severity score at beginning of phase (low, medium and high) – overnight admitted patients

Stable Phase

Unstable Phase

Deteriorating Phase

Terminal Phase

Problem severity total at start of phase

Problem severity total at start of phase

Problem severity total at start of phase

Problem severity total at start of phase

Key: 0 = Absent, 1-5 = Low, 6-9 = Medium, 10-12 = High
Figure 5  Total PC Problem Severity score at beginning of phase (low, medium and high) – not overnight admitted patients

Stable Phase

Deteriorating Phase

Terminal Phase

Key: 0 = Absent, 1-5 = Low, 6-9 = Medium, 10-12 = High
### Table 25  Percentage of PC Problem Severity scores at beginning of phase by phase type - all patients

<table>
<thead>
<tr>
<th>Phase</th>
<th>Problem severity</th>
<th>Absent</th>
<th>Mild</th>
<th>Moderate</th>
<th>Severe</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Anywhere</td>
<td>All services</td>
<td>Anywhere</td>
<td>All services</td>
</tr>
<tr>
<td>Stable</td>
<td>Pain</td>
<td>40.4</td>
<td>31.1</td>
<td>44.7</td>
<td>47.4</td>
</tr>
<tr>
<td></td>
<td>Other Symptom</td>
<td>17.0</td>
<td>13.0</td>
<td>36.2</td>
<td>36.3</td>
</tr>
<tr>
<td></td>
<td>Psychological/Spiritual</td>
<td>21.8</td>
<td>17.9</td>
<td>50.0</td>
<td>47.2</td>
</tr>
<tr>
<td></td>
<td>Family/Carer</td>
<td>28.2</td>
<td>24.0</td>
<td>39.7</td>
<td>40.7</td>
</tr>
<tr>
<td>Unstable</td>
<td>Pain</td>
<td>14.6</td>
<td>16.5</td>
<td>35.8</td>
<td>28.2</td>
</tr>
<tr>
<td></td>
<td>Other Symptom</td>
<td>4.4</td>
<td>4.8</td>
<td>14.6</td>
<td>16.5</td>
</tr>
<tr>
<td></td>
<td>Psychological/Spiritual</td>
<td>8.8</td>
<td>8.6</td>
<td>28.4</td>
<td>29.2</td>
</tr>
<tr>
<td></td>
<td>Family/Carer</td>
<td>12.9</td>
<td>12.3</td>
<td>27.8</td>
<td>28.1</td>
</tr>
<tr>
<td>Deteriorating</td>
<td>Pain</td>
<td>21.7</td>
<td>16.2</td>
<td>38.3</td>
<td>34.8</td>
</tr>
<tr>
<td></td>
<td>Other Symptom</td>
<td>4.3</td>
<td>3.7</td>
<td>12.2</td>
<td>14.5</td>
</tr>
<tr>
<td></td>
<td>Psychological/Spiritual</td>
<td>10.0</td>
<td>7.4</td>
<td>31.3</td>
<td>27.0</td>
</tr>
<tr>
<td></td>
<td>Family/Carer</td>
<td>10.0</td>
<td>9.6</td>
<td>26.9</td>
<td>24.6</td>
</tr>
<tr>
<td>Terminal</td>
<td>Pain</td>
<td>21.2</td>
<td>19.8</td>
<td>36.5</td>
<td>28.7</td>
</tr>
<tr>
<td></td>
<td>Other Symptom</td>
<td>9.4</td>
<td>8.0</td>
<td>5.9</td>
<td>11.7</td>
</tr>
<tr>
<td></td>
<td>Psychological/Spiritual</td>
<td>18.2</td>
<td>15.3</td>
<td>29.1</td>
<td>23.1</td>
</tr>
<tr>
<td></td>
<td>Family/Carer</td>
<td>10.8</td>
<td>7.0</td>
<td>16.2</td>
<td>14.2</td>
</tr>
</tbody>
</table>
Table 26  Reason for phase end by phase type and episode type

<table>
<thead>
<tr>
<th>Phase</th>
<th>Reason for phase end</th>
<th>Overnight admitted</th>
<th></th>
<th></th>
<th></th>
<th>Not overnight admitted</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Anywhere</td>
<td>%</td>
<td>All services</td>
<td>%</td>
<td>Anywhere</td>
<td>%</td>
<td>All services</td>
</tr>
<tr>
<td>Stable</td>
<td>Phase change</td>
<td>38</td>
<td>56.7</td>
<td>597</td>
<td>44.7</td>
<td>49</td>
<td>73.1</td>
<td>964</td>
</tr>
<tr>
<td></td>
<td>Discharge/case closure</td>
<td>23</td>
<td>34.3</td>
<td>588</td>
<td>44.0</td>
<td>9</td>
<td>13.4</td>
<td>235</td>
</tr>
<tr>
<td></td>
<td>Died</td>
<td>1</td>
<td>1.5</td>
<td>42</td>
<td>3.1</td>
<td>2</td>
<td>3.0</td>
<td>36</td>
</tr>
<tr>
<td></td>
<td>Bereavement phase end</td>
<td>0</td>
<td>0.0</td>
<td>1</td>
<td>0.1</td>
<td>0</td>
<td>0.0</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Not stated/Inadequately described</td>
<td>5</td>
<td>7.5</td>
<td>108</td>
<td>8.1</td>
<td>7</td>
<td>10.4</td>
<td>124</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td><strong>67</strong></td>
<td><strong>100.0</strong></td>
<td><strong>1336</strong></td>
<td><strong>100.0</strong></td>
<td><strong>67</strong></td>
<td><strong>100.0</strong></td>
<td><strong>1360</strong></td>
</tr>
<tr>
<td>Unstable</td>
<td>Phase change</td>
<td>107</td>
<td>61.8</td>
<td>2104</td>
<td>64.0</td>
<td>82</td>
<td>73.2</td>
<td>1536</td>
</tr>
<tr>
<td></td>
<td>Discharge/case closure</td>
<td>33</td>
<td>19.1</td>
<td>602</td>
<td>18.3</td>
<td>16</td>
<td>14.3</td>
<td>447</td>
</tr>
<tr>
<td></td>
<td>Died</td>
<td>11</td>
<td>6.4</td>
<td>258</td>
<td>7.9</td>
<td>10</td>
<td>8.9</td>
<td>143</td>
</tr>
<tr>
<td></td>
<td>Bereavement phase end</td>
<td>0</td>
<td>0.0</td>
<td>9</td>
<td>0.3</td>
<td>0</td>
<td>0.0</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Not stated/Inadequately described</td>
<td>22</td>
<td>12.7</td>
<td>312</td>
<td>9.5</td>
<td>4</td>
<td>3.6</td>
<td>180</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td><strong>173</strong></td>
<td><strong>100.0</strong></td>
<td><strong>3285</strong></td>
<td><strong>100.0</strong></td>
<td><strong>112</strong></td>
<td><strong>100.0</strong></td>
<td><strong>2306</strong></td>
</tr>
<tr>
<td>Deteriorating</td>
<td>Phase change</td>
<td>75</td>
<td>57.3</td>
<td>1366</td>
<td>56.1</td>
<td>101</td>
<td>72.7</td>
<td>1752</td>
</tr>
<tr>
<td></td>
<td>Discharge/case closure</td>
<td>17</td>
<td>13.0</td>
<td>232</td>
<td>9.5</td>
<td>21</td>
<td>15.1</td>
<td>522</td>
</tr>
<tr>
<td></td>
<td>Died</td>
<td>29</td>
<td>22.1</td>
<td>567</td>
<td>23.3</td>
<td>8</td>
<td>5.8</td>
<td>187</td>
</tr>
<tr>
<td></td>
<td>Bereavement phase end</td>
<td>1</td>
<td>0.8</td>
<td>9</td>
<td>0.4</td>
<td>0</td>
<td>0.0</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Not stated/Inadequately described</td>
<td>9</td>
<td>6.9</td>
<td>263</td>
<td>10.8</td>
<td>9</td>
<td>6.5</td>
<td>128</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td><strong>131</strong></td>
<td><strong>100.0</strong></td>
<td><strong>2437</strong></td>
<td><strong>100.0</strong></td>
<td><strong>139</strong></td>
<td><strong>100.0</strong></td>
<td><strong>2590</strong></td>
</tr>
<tr>
<td>Terminal</td>
<td>Phase change</td>
<td>17</td>
<td>18.3</td>
<td>230</td>
<td>13.1</td>
<td>14</td>
<td>30.4</td>
<td>160</td>
</tr>
<tr>
<td></td>
<td>Discharge/case closure</td>
<td>1</td>
<td>1.1</td>
<td>31</td>
<td>1.8</td>
<td>1</td>
<td>2.2</td>
<td>40</td>
</tr>
<tr>
<td></td>
<td>Died</td>
<td>63</td>
<td>67.7</td>
<td>1259</td>
<td>71.9</td>
<td>31</td>
<td>67.4</td>
<td>416</td>
</tr>
<tr>
<td></td>
<td>Bereavement phase end</td>
<td>2</td>
<td>2.2</td>
<td>15</td>
<td>0.9</td>
<td>0</td>
<td>0.0</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Not stated/Inadequately described</td>
<td>10</td>
<td>10.8</td>
<td>215</td>
<td>12.3</td>
<td>0</td>
<td>0.0</td>
<td>8</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td><strong>93</strong></td>
<td><strong>100.0</strong></td>
<td><strong>1750</strong></td>
<td><strong>100.0</strong></td>
<td><strong>46</strong></td>
<td><strong>100.0</strong></td>
<td><strong>625</strong></td>
</tr>
</tbody>
</table>
### Table 27  Average Symptom Assessment Scores (SAS) at beginning of phase by phase type

<table>
<thead>
<tr>
<th>Phase</th>
<th>Symptom Assessment Score</th>
<th>Overnight admitted</th>
<th>Not overnight admitted</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Anywhere All services</td>
<td>Anywhere All services</td>
</tr>
<tr>
<td>Stable</td>
<td>Insomnia</td>
<td>1.0 1.7</td>
<td>1.3 1.4</td>
</tr>
<tr>
<td></td>
<td>Appetite</td>
<td>2.7 2.7</td>
<td>2.6 2.5</td>
</tr>
<tr>
<td></td>
<td>Nausea</td>
<td>0.9 1.0</td>
<td>0.9 0.5</td>
</tr>
<tr>
<td></td>
<td>Bowels</td>
<td>1.5 2.2</td>
<td>1.0 1.1</td>
</tr>
<tr>
<td></td>
<td>Breathing</td>
<td>2.4 2.0</td>
<td>1.6 1.6</td>
</tr>
<tr>
<td></td>
<td>Fatigue</td>
<td>4.9 5.3</td>
<td>5.5 4.7</td>
</tr>
<tr>
<td></td>
<td>Pain</td>
<td>2.1 2.4</td>
<td>1.4 1.5</td>
</tr>
<tr>
<td>Unstable</td>
<td>Insomnia</td>
<td>2.5 3.0</td>
<td>2.2 2.3</td>
</tr>
<tr>
<td></td>
<td>Appetite</td>
<td>4.5 4.4</td>
<td>4.3 3.7</td>
</tr>
<tr>
<td></td>
<td>Nausea</td>
<td>2.5 2.5</td>
<td>1.6 1.4</td>
</tr>
<tr>
<td></td>
<td>Bowels</td>
<td>3.2 3.6</td>
<td>1.8 1.9</td>
</tr>
<tr>
<td></td>
<td>Breathing</td>
<td>3.3 2.9</td>
<td>2.2 2.2</td>
</tr>
<tr>
<td></td>
<td>Fatigue</td>
<td>5.8 6.1</td>
<td>6.1 5.7</td>
</tr>
<tr>
<td></td>
<td>Pain</td>
<td>3.8 4.4</td>
<td>2.9 2.9</td>
</tr>
<tr>
<td>Deteriorating</td>
<td>Insomnia</td>
<td>3.1 2.9</td>
<td>1.7 2.0</td>
</tr>
<tr>
<td></td>
<td>Appetite</td>
<td>4.9 5.0</td>
<td>4.1 3.7</td>
</tr>
<tr>
<td></td>
<td>Nausea</td>
<td>2.3 2.2</td>
<td>1.2 1.0</td>
</tr>
<tr>
<td></td>
<td>Bowels</td>
<td>4.6 3.9</td>
<td>1.4 1.5</td>
</tr>
<tr>
<td></td>
<td>Breathing</td>
<td>4.2 3.6</td>
<td>2.2 2.3</td>
</tr>
<tr>
<td></td>
<td>Fatigue</td>
<td>6.8 7.1</td>
<td>6.1 5.9</td>
</tr>
<tr>
<td></td>
<td>Pain</td>
<td>3.8 4.2</td>
<td>2.2 2.1</td>
</tr>
</tbody>
</table>

Continued...
<table>
<thead>
<tr>
<th>Phase</th>
<th>Symptom Assessment Score</th>
<th>Overnight admitted</th>
<th>Not overnight admitted</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Anywhere</td>
<td>All services</td>
</tr>
<tr>
<td>Terminal</td>
<td>Insomnia</td>
<td>1.1</td>
<td>1.9</td>
</tr>
<tr>
<td></td>
<td>Appetite</td>
<td>4.7</td>
<td>4.0</td>
</tr>
<tr>
<td></td>
<td>Nausea</td>
<td>1.0</td>
<td>1.2</td>
</tr>
<tr>
<td></td>
<td>Bowels</td>
<td>3.1</td>
<td>2.8</td>
</tr>
<tr>
<td></td>
<td>Breathing</td>
<td>3.4</td>
<td>4.2</td>
</tr>
<tr>
<td></td>
<td>Fatigue</td>
<td>5.6</td>
<td>6.0</td>
</tr>
<tr>
<td></td>
<td>Pain</td>
<td>2.5</td>
<td>3.8</td>
</tr>
</tbody>
</table>
### Table 28  Range of Karnofsky scores at phase start - all patients

<table>
<thead>
<tr>
<th>Karnofsky score</th>
<th>Anywhere</th>
<th>%</th>
<th>All Services</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dead</td>
<td>2</td>
<td>0.2</td>
<td>32</td>
<td>0.2</td>
</tr>
<tr>
<td>Comatose or barely arousable</td>
<td>32</td>
<td>3.9</td>
<td>517</td>
<td>3.3</td>
</tr>
<tr>
<td>Totally bedfast and requiring extensive nursing care</td>
<td>51</td>
<td>6.2</td>
<td>932</td>
<td>5.9</td>
</tr>
<tr>
<td>Almost completely bedfast</td>
<td>39</td>
<td>4.7</td>
<td>606</td>
<td>3.9</td>
</tr>
<tr>
<td>In bed more than 50% of the time</td>
<td>44</td>
<td>5.3</td>
<td>751</td>
<td>4.8</td>
</tr>
<tr>
<td>Requires considerable assistance</td>
<td>65</td>
<td>7.9</td>
<td>1103</td>
<td>7.0</td>
</tr>
<tr>
<td>Requires occasional assistance</td>
<td>45</td>
<td>5.4</td>
<td>831</td>
<td>5.3</td>
</tr>
<tr>
<td>Cares for self</td>
<td>26</td>
<td>3.1</td>
<td>473</td>
<td>3.0</td>
</tr>
<tr>
<td>Normal activity with effort</td>
<td>15</td>
<td>1.8</td>
<td>219</td>
<td>1.4</td>
</tr>
<tr>
<td>Able to carry on normal activity; minor signs or symptoms</td>
<td>9</td>
<td>1.1</td>
<td>98</td>
<td>0.6</td>
</tr>
<tr>
<td>Normal; no complaints; no evidence of disease</td>
<td>0</td>
<td>0.0</td>
<td>5</td>
<td>0.0</td>
</tr>
<tr>
<td>Not stated/inadequately described</td>
<td>500</td>
<td>60.4</td>
<td>10122</td>
<td>64.5</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>828</strong></td>
<td><strong>100.0</strong></td>
<td><strong>15689</strong></td>
<td><strong>100.0</strong></td>
</tr>
</tbody>
</table>

Note: Bereavement phase records are excluded from the table.

### Table 29  Average Karnofsky scores at phase start by phase type - all patients

<table>
<thead>
<tr>
<th>Phase</th>
<th>Anywhere</th>
<th>All services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stable</td>
<td>59.0</td>
<td>57.5</td>
</tr>
<tr>
<td>Unstable</td>
<td>52.3</td>
<td>49.6</td>
</tr>
<tr>
<td>Deteriorating</td>
<td>38.7</td>
<td>40.1</td>
</tr>
<tr>
<td>Terminal</td>
<td>16.1</td>
<td>17.1</td>
</tr>
</tbody>
</table>
Figure 6  Phase progression by phase type - all patients

**Stable Phase**

Phase moved to

<table>
<thead>
<tr>
<th>Phase</th>
<th>All services</th>
<th>Anywhere</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unstable</td>
<td>20%</td>
<td>80%</td>
</tr>
<tr>
<td>Deteriorating</td>
<td>40%</td>
<td>60%</td>
</tr>
<tr>
<td>Terminal</td>
<td>50%</td>
<td>50%</td>
</tr>
<tr>
<td>Bereaved</td>
<td>30%</td>
<td>70%</td>
</tr>
</tbody>
</table>

**Unstable Phase**

Phase moved to

<table>
<thead>
<tr>
<th>Phase</th>
<th>All services</th>
<th>Anywhere</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stable</td>
<td>50%</td>
<td>50%</td>
</tr>
<tr>
<td>Deteriorating</td>
<td>70%</td>
<td>30%</td>
</tr>
<tr>
<td>Terminal</td>
<td>20%</td>
<td>80%</td>
</tr>
<tr>
<td>Bereaved</td>
<td>30%</td>
<td>70%</td>
</tr>
</tbody>
</table>

**Deteriorating Phase**

Phase moved to

<table>
<thead>
<tr>
<th>Phase</th>
<th>All services</th>
<th>Anywhere</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stable</td>
<td>20%</td>
<td>80%</td>
</tr>
<tr>
<td>Unstable</td>
<td>40%</td>
<td>60%</td>
</tr>
<tr>
<td>Terminal</td>
<td>50%</td>
<td>50%</td>
</tr>
<tr>
<td>Bereaved</td>
<td>30%</td>
<td>70%</td>
</tr>
</tbody>
</table>

**Terminal Phase**

Phase moved to

<table>
<thead>
<tr>
<th>Phase</th>
<th>All services</th>
<th>Anywhere</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stable</td>
<td>30%</td>
<td>70%</td>
</tr>
<tr>
<td>Unstable</td>
<td>50%</td>
<td>50%</td>
</tr>
<tr>
<td>Deteriorating</td>
<td>20%</td>
<td>80%</td>
</tr>
<tr>
<td>Bereaved</td>
<td>30%</td>
<td>70%</td>
</tr>
</tbody>
</table>
Data Consistency

Consistency with PCOC version 2 data standards is summarised below. Over this 6 month period consistency with patient, episode and phase level data items for Anywhere and for all services has been calculated. Consistency refers to completion of data items used within this report with valid entries based on the PCOC version 2 item codes. Note that some services are still collecting data according to the PCOC version 1 item codes and hence consistency with version 2 item codes may be particularly low for certain items.

In addition, some data items are not required to be completed, for example, place of death is only required for not overnight admitted patients who died. Hence the complete column in the following tables only refers to the percentage of complete records where the data item was required to be completed.

<table>
<thead>
<tr>
<th>Table 30</th>
<th>Data consistency - patient level items</th>
</tr>
</thead>
<tbody>
<tr>
<td>PCS</td>
<td>Anywhere</td>
</tr>
<tr>
<td>Data Item</td>
<td>% Complete</td>
</tr>
<tr>
<td>MRN</td>
<td>100.0</td>
</tr>
<tr>
<td>Date of Birth</td>
<td>100.0</td>
</tr>
<tr>
<td>Sex</td>
<td>99.7</td>
</tr>
<tr>
<td>Indigenous Status</td>
<td>91.0</td>
</tr>
<tr>
<td>Country of birth</td>
<td>89.0</td>
</tr>
<tr>
<td>Main language</td>
<td>61.5</td>
</tr>
</tbody>
</table>
### Table 31 Data consistency - episode level items

<table>
<thead>
<tr>
<th>Data Item</th>
<th>Anywhere</th>
<th>All Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Episode id</td>
<td>100.0</td>
<td>100.0</td>
</tr>
<tr>
<td>Episode type</td>
<td>100.0</td>
<td>100.0</td>
</tr>
<tr>
<td>Date of first assessment</td>
<td>64.4</td>
<td>60.1</td>
</tr>
<tr>
<td>Referral date</td>
<td>53.2</td>
<td>50.0</td>
</tr>
<tr>
<td>Episode start date</td>
<td>100.0</td>
<td>100.0</td>
</tr>
<tr>
<td>Mode of episode start</td>
<td>100.0</td>
<td>99.9</td>
</tr>
<tr>
<td>Accommodation at episode start</td>
<td>82.7</td>
<td>84.2</td>
</tr>
<tr>
<td>Diagnosis</td>
<td>62.2</td>
<td>59.6</td>
</tr>
<tr>
<td>Episode end date</td>
<td>100.0</td>
<td>99.8</td>
</tr>
<tr>
<td>Level of support at episode start</td>
<td>49.8</td>
<td>46.0</td>
</tr>
<tr>
<td>Mode of episode end</td>
<td>99.7</td>
<td>99.2</td>
</tr>
<tr>
<td>Accommodation at episode end</td>
<td>51.1</td>
<td>50.5</td>
</tr>
<tr>
<td>Level of support at episode end</td>
<td>68.4</td>
<td>64.0</td>
</tr>
<tr>
<td>Place of death</td>
<td>74.5</td>
<td>82.2</td>
</tr>
</tbody>
</table>
### Table 32  Data consistency - phase level items

<table>
<thead>
<tr>
<th>Data item</th>
<th>Sub-Category</th>
<th>Anywhere</th>
<th>All Services</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>%Complete</td>
<td>%Complete</td>
<td></td>
</tr>
<tr>
<td>Phase id</td>
<td>100.0</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Phase start date</td>
<td>100.0</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Phase</td>
<td>100.0</td>
<td>99.9</td>
<td></td>
</tr>
<tr>
<td>Model of care</td>
<td>50.6</td>
<td>51.7</td>
<td></td>
</tr>
<tr>
<td>RUG-ADL at phase start</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bed Mobility</td>
<td>69.3</td>
<td>69.0</td>
<td></td>
</tr>
<tr>
<td>Toileting</td>
<td>69.3</td>
<td>69.0</td>
<td></td>
</tr>
<tr>
<td>Transfers</td>
<td>100.0</td>
<td>99.9</td>
<td></td>
</tr>
<tr>
<td>Eating</td>
<td>69.3</td>
<td>69.0</td>
<td></td>
</tr>
<tr>
<td>PC Problem Severity at phase start</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pain</td>
<td>-</td>
<td>82.3</td>
<td></td>
</tr>
<tr>
<td>Other Symptom</td>
<td>-</td>
<td>82.3</td>
<td></td>
</tr>
<tr>
<td>Psychological/Spiritual</td>
<td>63.5</td>
<td>62.6</td>
<td></td>
</tr>
<tr>
<td>Family/Carer</td>
<td>63.6</td>
<td>62.5</td>
<td></td>
</tr>
<tr>
<td>Symptom Assessment Score at phase start</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Insomnia</td>
<td>54.7</td>
<td>52.8</td>
<td></td>
</tr>
<tr>
<td>Appetite</td>
<td>54.0</td>
<td>52.0</td>
<td></td>
</tr>
<tr>
<td>Nausea</td>
<td>55.7</td>
<td>53.6</td>
<td></td>
</tr>
<tr>
<td>Bowels</td>
<td>55.6</td>
<td>53.0</td>
<td></td>
</tr>
<tr>
<td>Breathing</td>
<td>56.1</td>
<td>53.6</td>
<td></td>
</tr>
<tr>
<td>Fatigue</td>
<td>55.2</td>
<td>53.0</td>
<td></td>
</tr>
<tr>
<td>Pain</td>
<td>56.5</td>
<td>53.9</td>
<td></td>
</tr>
<tr>
<td>Phase end date</td>
<td>100.0</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Phase end reason</td>
<td>91.9</td>
<td>91.0</td>
<td></td>
</tr>
<tr>
<td>Karnofsky at phase start</td>
<td>40.6</td>
<td>35.5</td>
<td></td>
</tr>
<tr>
<td>Karnofsky at phase end</td>
<td>17.9</td>
<td>15.7</td>
<td></td>
</tr>
</tbody>
</table>
Data Received

This report presents data from the following 51 facilities:

<table>
<thead>
<tr>
<th>Palliative Care Service</th>
<th>State</th>
<th>Begin date</th>
<th>End date</th>
<th>Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sacred Heart</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Hope Healthcare - Greenwich Hospital</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Hope Healthcare - Neringah Hospital</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Calvary Health Care Sydney</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Coffs Harbour</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Camden Hospital</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>St Joseph's Hospital</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Mt Druitt Hospital</td>
<td>NSW</td>
<td>October 2007</td>
<td>February 2008</td>
<td>5</td>
</tr>
<tr>
<td>Westmead Hospital</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Hope Healthcare - Braeside Hospital</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>St Vincent's Hospital, Lismore</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Tamworth Base Hospital</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Manning Rural Referral Hospital</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Mercy Health Service Albury</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Mercy Care Centre - Young</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Port Kembla Hospital</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>David Berry Hospital</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Calvary Mater Newcastle Hospital</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Peel Community</td>
<td>NSW</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Werribee Mercy Hospital</td>
<td>VIC</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
</tbody>
</table>

Continued...
<table>
<thead>
<tr>
<th>Palliative Care Service</th>
<th>State</th>
<th>Begin date</th>
<th>End date</th>
<th>Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gandarra Palliative Care Unit - Ballarat</td>
<td>VIC</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Mercy Western Palliative Care</td>
<td>VIC</td>
<td>November 2007</td>
<td>March 2008</td>
<td>5</td>
</tr>
<tr>
<td>Peter MacCallum Cancer Centre</td>
<td>VIC</td>
<td>October 2007</td>
<td>December 2007</td>
<td>3</td>
</tr>
<tr>
<td>Canossa Private Hospital</td>
<td>QLD</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Gladstone Health</td>
<td>QLD</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Ipswich Hospice</td>
<td>QLD</td>
<td>January 2008</td>
<td>March 2008</td>
<td>3</td>
</tr>
<tr>
<td>Ipswich Hospital</td>
<td>QLD</td>
<td>November 2007</td>
<td>March 2008</td>
<td>5</td>
</tr>
<tr>
<td>Karuna Hospice Services</td>
<td>QLD</td>
<td>November 2007</td>
<td>March 2008</td>
<td>5</td>
</tr>
<tr>
<td>Logan-Beaudesert Hospital</td>
<td>QLD</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Mater Adult's Hospital Brisbane</td>
<td>QLD</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Mater Private Hospital Brisbane</td>
<td>QLD</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Mt Olivet Hospital</td>
<td>QLD</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>The Prince Charles Hospital</td>
<td>QLD</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Royal Brisbane and Women's Hospital</td>
<td>QLD</td>
<td>October 2007</td>
<td>February 2008</td>
<td>5</td>
</tr>
<tr>
<td>Mater Private Rockhampton</td>
<td>QLD</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Rockhampton Base Hospital</td>
<td>QLD</td>
<td>October 2007</td>
<td>January 2008</td>
<td>4</td>
</tr>
<tr>
<td>Sunshine Coast and Cooloola</td>
<td>QLD</td>
<td>February 2008</td>
<td>March 2008</td>
<td>2</td>
</tr>
<tr>
<td>St Helena Hospice, Holy Spirit Home</td>
<td>QLD</td>
<td>January 2008</td>
<td>March 2008</td>
<td>3</td>
</tr>
<tr>
<td>Townsville Hospital</td>
<td>QLD</td>
<td>January 2008</td>
<td>March 2008</td>
<td>3</td>
</tr>
<tr>
<td>Wesley Private Hospital</td>
<td>QLD</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Mater Private Hospital Yeppoon</td>
<td>QLD</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Southern Adelaide</td>
<td>SA</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Calvary Health Care Adelaide (Mary Potter Hospice)</td>
<td>SA</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Royal Adelaide Hospital</td>
<td>SA</td>
<td>January 2008</td>
<td>March 2008</td>
<td>3</td>
</tr>
<tr>
<td>Albany</td>
<td>WA</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
</tbody>
</table>

Continued...
<table>
<thead>
<tr>
<th>Palliative Care Service</th>
<th>State</th>
<th>Begin date</th>
<th>End date</th>
<th>Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bethesda Hospital</td>
<td>WA</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>SJOG Murdoch Community Hospice</td>
<td>WA</td>
<td>November 2007</td>
<td>March 2008</td>
<td>5</td>
</tr>
<tr>
<td>Royal Perth Hospital</td>
<td>WA</td>
<td>November 2007</td>
<td>March 2008</td>
<td>5</td>
</tr>
<tr>
<td>Silver Chain Hospice Care Service</td>
<td>WA</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
<tr>
<td>Sir Charles Gairdner Hospital</td>
<td>WA</td>
<td>January 2008</td>
<td>March 2008</td>
<td>3</td>
</tr>
<tr>
<td>Calvary Health Care Canberra (Clare Holland House)</td>
<td>ACT</td>
<td>October 2007</td>
<td>March 2008</td>
<td>6</td>
</tr>
</tbody>
</table>
Acknowledgements

Contributions
PCOC wishes to acknowledge the valuable contribution made by:

- Members of the Management Advisory Board of PCOC
- Members of the Scientific and Clinical Advisory Committee of PCOC
- The many staff from palliative care services who have spent considerable time collecting, collating and correcting the data and without whose effort this report would not be possible
- The Australian Government for their funding of this initiative

Disclaimer
PCOC has made every effort to ensure that the data used in this report are accurate. Data submitted to PCOC are checked for anomalies and services are asked to re-submit data prior to the production of the PCOC report. We would advise readers to use their professional judgement in considering all information contained in this report.

Copyright
This work is copyright. It may be produced in whole or in part for study or training purposes subject to the inclusion of an acknowledgement of the source. It is not for commercial usage or sale. Reproduction for purposes other than those above requires the written permission of PCOC.
PCOC Contact Details

Palliative Care Outcome Collaboration
PCOC Central (Sth NSW, ACT, TAS & VIC)
Centre for Health Service Development
University of Wollongong NSW 2522
Phone: 02 4221 4411
Email: dfildes@uow.edu.au (Sth NSW, ACT & TAS); khendry@mercy.com.au (VIC)
Web: http://chsd.uow.edu.au/pcoc/

PCOC West (NT & WA)
Western Australian Centre for Cancer & Palliative Care
Curtin University of Technology
Phone: 08 9489 2878
Email: Helen.Walker@health.wa.gov.au

PCOC South (SA)
Department of Palliative and Supportive Services
Flinders University
Phone: 08 8275 1732 xtn. 1427
Email: deborah.rawlings@flinders.edu.au

PCOC North (QLD & Nth NSW)
Institute of Health & Biomedical Innovation
Queensland University of Technology
Phone: 07 3138 6130
Email: jane.mceniery@qut.edu.au