Evaluating the CareSearch Nurses Information Newsletter: results to an on-line survey and telephone interviews

David Fildes  
*University of Wollongong, dfildes@uow.edu.au*

Peter Samsa  
*University of Wollongong, psamsa@uow.edu.au*

Follow this and additional works at: [https://ro.uow.edu.au/ahsri](https://ro.uow.edu.au/ahsri)

**Recommended Citation**

Research Online is the open access institutional repository for the University of Wollongong. For further information contact the UOW Library: research-pubs@uow.edu.au
Evaluating the CareSearch Nurses Information Newsletter: results to an on-line survey and telephone interviews

Keywords
caresearch, nurses, information, newsletter, results, evaluating, line, interviews, survey, telephone

Publication Details
D. L. Fildes & P. D. Samsa, Evaluating the CareSearch Nurses Information Newsletter: results to an on-line survey and telephone interviews (Centre for Health Service Development, University of Wollongong, 2010).

This report is available at Research Online: https://ro.uow.edu.au/ahsri/452
Evaluating the CareSearch Nurses Information Newsletter: Results to an online survey and telephone interviews

Centre for Health Service Development

May 2013

UNIVERSITY OF WOLLONGONG
Fildes, D

Samsa, P

Suggested citation
Table of Contents

1 INTRODUCTION ........................................................................................................... 1

2 METHODOLOGY ........................................................................................................... 3

2.1 CNN online survey ....................................................................................................... 3

2.2 CNN telephone interview ............................................................................................. 3

3 ONLINE SURVEY RESULTS ......................................................................................... 4

3.1 Participant characteristics ............................................................................................ 4

3.1.1 Age Group ............................................................................................................... 4

3.1.2 Postcode ................................................................................................................... 5

3.1.3 Working in a specialist palliative care service? ......................................................... 5

3.1.4 Current role .............................................................................................................. 6

3.1.5 Work setting ............................................................................................................ 7

3.2 Survey Questions ........................................................................................................ 7

Question 1: How do you access the CareSearch-nurse information newsletter? .......... 7

Question 2: How have you heard about the newsletter? ................................................. 8

Question 3: For what purposes do you use the newsletter and linked information sheets? 9

Question 4: Has the information in the newsletter assisted you to make any changes in palliative care practice within your service? ....................................................... 9

Question 4a: If yes, did these changes apply to: ............................................................... 10

Question 4b: Please give an example of this change in practice ...................................... 11

Question 5: Which of the CNN information sheets have you used? ................................ 11

Question 6: For each of the information sheets that you have used, please describe their usefulness? .......................................................... 12

Question 7: What suggestions do you have to change the look or improve the content of the information sheets? ......................................................... 14

Question 8: The newsletter primarily provides links to the new information Sheets. Do you find this easy to use? ................................................................. 14

Question 9: Do you recommend the CNN newsletter to your colleagues? ................. 15

Question 10: What suggestions would you like to make about improving the newsletter? 15

4 TELEPHONE INTERVIEW RESULTS ....................................................................... 17

4.1 Interviewing .............................................................................................................. 17

4.2 Participants ............................................................................................................... 17

4.3 Method ........................................................................................................................ 17

Question 1: Can you tell me a bit about your current role and how it relates to nursing? .... 15

Question 2: What sorts of topics or issues do you think nurses would like to see being raised/addressed in the CNN? ............................................................. 16

Question 3: Evidence has become a very significant issue in medicine and nursing. If we are going to change in a culture using evidence, how can CNN help nurses? .... 18

Question 4: What sorts of things would make the CNN more interesting or appealing? .... 19

Question 5: Do you think it is important that CNN is kept just for nurses? .................... 19

Question 6: Is there anything else that you would like to add or comment on? ................. 20