



UNIVERSITY  
OF WOLLONGONG  
AUSTRALIA

University of Wollongong  
Research Online

---

Australian Health Services Research Institute

Faculty of Business

---

2013

# Validation and field trials of the assessment tool for aged care software guide v 1.0

Peter Samsa

*University of Wollongong, psamsa@uow.edu.au*

Janet Sansoni

*University of Wollongong, jans@uow.edu.au*

Cathy Duncan

*University of Wollongong, cduncan@uow.edu.au*

Anita Westera

*University of Wollongong, westera@uow.edu.au*

---

## Publication Details

P. Samsa, J. Sansoni, C. A. Duncan & A. B. Westera, Validation and field trials of the assessment tool for aged care software guide v 1.0 (Centre for Health Service Development, Australian Health Service Research Institute, Wollongong, Australia, 2013).

Research Online is the open access institutional repository for the University of Wollongong. For further information contact the UOW Library:  
[research-pubs@uow.edu.au](mailto:research-pubs@uow.edu.au)

---

# Validation and field trials of the assessment tool for aged care software guide v 1.0

## **Keywords**

trials, field, validation, software, guide, v, 1, tool, aged, care, assessment

## **Publication Details**

P. Samsa, J. Sansoni, C. A. Duncan & A. B. Westera, Validation and field trials of the assessment tool for aged care software guide v 1.0 (Centre for Health Service Development, Australian Health Service Research Institute, Wollongong, Australia, 2013).



Validation and Field Trials  
of the Assessment  
Framework and Tool for  
Aged Care  
Software Guide  
V 1.0

Centre for Health Service Development,  
Australian Health Services Research Institute  
May 2013

*Peter Samsa*

*Jan Sansoni*

*Cathy Duncan*

*Anita Westera*

**Suggested citation**

Samsa P, Sansoni J, Duncan C and Westera A (2013) *Validation and Field Trials of the Assessment Framework and Tool for Aged Care Software Guide V 1.0*. Centre for Health Service Development, Australian Health Services Research Institute, University of Wollongong.

## Table of Contents

<b>1</b>	<b>STARTING</b>	<b>1</b>
1.1	Logging on to the Application	1
1.2	Home Screen	2
1.3	Finding or Adding Clients	2
1.4	Find all recent clients	3
1.5	Quick hints	3
<b>2</b>	<b>LEVEL 1</b>	<b>4</b>
2.1	Client Registration	4
<b>3</b>	<b>INFORMATION ONLY</b>	<b>6</b>
<b>4</b>	<b>FAST TRACK TO LEVEL 3</b>	<b>7</b>
4.1	Initial Applicant Details	7
4.2	Contact Details	8
4.3	Action Plan	9
4.4	Emergency Response	10
4.5	Information for Service Response	10
4.6	Special Needs group	10
4.7	Action Plan Level 1 - Emergency Assistance	11
<b>5</b>	<b>ASSESSMENT FOR SERVICES</b>	<b>12</b>
5.1	Initial Applicant Details	12
5.2	Contact Details	12
5.3	Applicant Eligibility for Special Assessment Agency	12
5.4	Communication difficulties that may interfere with a telephone assessment	13
5.5	Client Contact reasons	14
5.6	Current services being received	15
5.7	Other information for service response	16
5.8	Initial Assessment Pathway Identification	17
5.9	Functional Profile	18
5.10	Additional Activities of Daily Living	20
5.11	Trigger Questions	21
<b>6</b>	<b>LEVEL 2 PROFILES</b>	<b>23</b>
6.1	Dementia Profile	23
6.2	Health Conditions (Part 1)	23
6.3	Health Conditions (Part 2)	24
6.4	Health Conditions (Part 3)	26
6.5	Health Conditions (Part 4)	28
6.6	Psychosocial Profile	29
6.7	Financial and Legal profile	31
6.8	Carer profile	33

6.9	Care Recipient as Carer	34
<b>7</b>	<b>ACTION PLAN</b>	<b>35</b>
7.1	Information for Service Response	35
7.2	Special Needs group	35
7.3	Actions	35
<b>8</b>	<b>POST ASSESSMENT FEEDBACK</b>	<b>37</b>
8.1	Client feedback	37
8.2	Assessor Feedback	38

---