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University of Wollongong  
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# Modelling residential water demand in Queensland, Australia: A comparative analysis of pricing structures and estimation techniques

Andrew Worthington<sup>1</sup>, Helen Higgs<sup>2</sup> and Mark Hoffmann<sup>3</sup>

This paper uses monthly data from eleven local governments to model residential water demand in Queensland, Australia from 1994 to 2004. In the sample, residential consumption is charged using a variety of structures including fixed charges without allowance, fixed charges with allowance and excess rates, two-part tariffs comprising an access charge and a flat consumption rate and multi-part tariffs with an access charge and two or more limits with increasing consumption rates. Water demand is specified as average monthly household water consumption and the demand characteristics include the marginal and average price of water and daily average maximum temperatures and rainfall. The findings confirm residential water as price inelastic, more responsive to average than marginal prices, and more responsive to changes in temperature than rainfall. The results also suggest that cross-sectional variation in demand is related to local government-specific factors.

## 1. Introduction

In 1994 the Strategic Framework for the Efficient and Sustainable Reform of the Australian Water Industry was endorsed by the Council of Australian Governments (COAG). After acknowledging that Australia is the driest continent, and that a substantial proportion of public investment is tied up in water infrastructure, the basic premise of these reforms was the protection of water as a precious resource, and the recognition that ongoing improvements in national productivity could only be achieved through an efficient and sustainable water industry with incentives to prevent water wastage. In terms of residential water pricing, the reforms required the introduction of two-part tariffs (where cost-effective) with fully transparent community subsidies (if any) and the minimal free allocation of water. In practice, these COAG-initiated industry reforms have mostly led to water-pricing structures based on a tariff comprising a fixed charge reflecting the cost of the service provision and a variable charge based on the volume of water purchased. But since local governments or councils as the providers of residential water supplies in Australia fall under state legislative control, every state and territory was then compelled to consider the way it would reform water service charges as part of this agreement with the Commonwealth Government.

In Queensland, Australia's third most populous state, reforms were first introduced in 1997 for the seventeen largest local governments with significant water business activities through amendments to the *Local Government Act 1993*. But rather than making it mandatory for these councils to adopt two-part tariffs, the legislation required them to assess by December 1998 whether it was cost-effective form of water pricing for their own areas [cost-effectiveness related to the cost of introducing metering relative to the saving in future infrastructure]. Through the National Competition Policy Financial Incentive Package, the State Government assisted Queensland councils with the costs of conducting reviews and rewarded progress with implementing the reforms. By 2002/2003 most of the State's larger local governments had adopted two-part tariffs for water services. However, the State Government did not legislate to require smaller local governments to consider or adopt water pricing reforms. As a consequence, there is wide variation in water pricing structures across Queensland's one hundred and twenty-five local governments. Of course, such reforms need to be considered in the context of the increasing scarcity of water supplies and climate change in Queensland. Currently, Brisbane's water catchments are at the lowest level of capacity (34.1%) of any Australian capital city. At the same time, Queensland is becoming increasingly warmer and drier with suggestions that

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average annual temperatures could be 2°C hotter, and average annual rainfall 15 mm lower, by 2030 [Department of Natural Resources and Mines, 2005].

## 2. Objectives of Analysis

Clearly, there are very dissimilar water pricing systems in Queensland that reflect very different policy objectives, at least at the local level. But a single factor that determines the performance of all is the price elasticity of demand. Since the price elasticity of demand determines the quantity response of consumers to changes in price it lies at the core of efforts to restrain water consumption, through its impact on revenue, the viability and sustainability of water utility services, and through its distributional impacts, the fairness and equity of water supplies.

Accordingly, the primary purpose of this paper, part of a project conducted jointly by the Queensland Department of Natural Resources and Mines and the Queensland University of Technology, is to provide measures of the price elasticity of residential water demand in Queensland, Australia. This provides a key input into optimal tariff design and demand side management strategies. A second purpose is to assay the impact of the introduction of two-part tariffs on residential water consumption. This allows an assessment to be made of the potential impacts of the recent policy changes regarding water pricing structures. The objectives (and techniques and assumptions) of this paper are then clearly similar to other work on residential water demand modeling, including *Arbués et al.* [2004], *Billings and Agthe* [1980], *Creedy et al.* [1998], *Higgs and Worthington* [2001], *Hoffmann et al.* [2006], *Höglund* [1999], *Martínez-Espiñeira* [2003], *Nieswiadomy* [1992], *Renwick and Archibald* [1998], *Rietveld et al.* [2000] and *Thomas and Syme* [1988], amongst others.

## 3. Data Context

The information gathered by local governments concerning their residential water supplies is generally restricted to the information provided annually to the Queensland Department of Local Government, Planning, Sport and Recreation. Even so, there is little consistency in the provision of this information; there is a wide range of interpretation and little attempt at standardizing the data gathering process. In order to overcome these deficiencies, medium to large local governments were approached individually with a request for information on their water pricing and non-pricing structures and monthly residential water consumption and the number of connections. While more than a few local governments were willing to provide the information requested, in many cases the information provided was either incomplete or of very low frequency. Eleven local governments provided suitable data: Beaudesert Shire Council, Bowen Shire Council, Caloundra City Council, Cooloolool Shire Council, Dalby Town Council, Gold Coast City Council, Mount Isa City Council, Noosa Shire Council, Rockhampton City Council, Stanthorpe Shire Council and Warwick Shire Council.

Monthly consumption and connection data was provided by each of these local governments. However, the sample period for each council (number of monthly time-series observations in brackets) varies. The end date for all series is August 2004 with Caloundra, Dalby, Noosa and Stanthorpe starting in July 1994 (122), Rockhampton in September 1994 (120), Cooloolool in October 1994 (119), Warwick in January 1995 (116), Bowen in July 1995 (110), Gold Coast in February 1996 (103), Mount Isa in July 1998 (74) and Beaudesert in July 1999 (62). The eleven councils accordingly provide a total of 1,192 monthly observations. A snapshot of the eleven local governments in 2002/2003 is provided in Table 1 in terms of their Australian local government classification, geographic location and climate, demographics and water pricing structures.

For the eleven local councils included there are four pricing structures in evidence as at 2002/2003: a fixed charge with unlimited allowance (Rockhampton); a fixed charge with a free allowance followed by some excess charge for consumption over a particular level (Bowen); a two-part tariff consisting of a fixed access charge and a cost per unit based on the volume of water consumed (Beaudesert, Caloundra, Gold Coast, Noosa, Stanthorpe and Warwick) or a cost per unit that increases when consumption reaches certain thresholds, in such a way that the tariff consists of sequence of marginal prices for different consumption blocks (Cooloolool, Mt. Isa and Dalby). The analytical technique used in this paper accommodates these different pricing structures.

#### 4. Variable Specification

The dependent variable is the average monthly quantity of water demanded per household served by a local government supplier (*DMD*). Data for households is collected monthly and includes the total residential consumption and total number of residential connections for each local council. With this information in hand, average monthly water demand per household is calculated for each month.

The first independent variable specified is the price of water (*PCE*). Initially, the marginal price of water is used in a marginal price model specification. The demand equations are then re-estimated using the average price in an average price model specification. A key feature of demand side management policies is clearly the pricing structure and a variety of alternative forms have been employed in Australia and elsewhere [*Dinar and Subramanian, 1998; Bartoszczuk and Nakamori, 2004*]. The incorporation of both marginal and average prices in this study is intended to address both the alternating use of these measures in the literature, and the argument that consumer understanding of the average price is often better than the marginal price. Regardless, a negative sign is hypothesized when water consumption is regressed against the marginal price or the average price.

Marginal prices are clearest for fixed tariffs and two-part tariffs with flat rates. In these cases, the marginal price is zero or the price per kilolitre, respectively. For pricing with a sequence of (increasing) marginal prices, the marginal price for the average level of consumption is calculated: in this sample, it is always the price per kilolitre in the lowest block. The average price takes into account the fixed or access charges associated with fixed, two-part and multi-part tariffs. This is calculated by dividing the total household cost at the average level of consumption by the level of consumption. These price measures are, of course, imperfect. Unfortunately, the distribution of household consumption in each council, which could have provided more accurate marginal and average prices, is not known.

The other two independent variables are weather and temperature variables. These have been shown to influence residential water use in a number of ways. The amount of rainfall (*RAN*) measured in millimetres (mm), for example, has an influence on garden watering, and also on other activities such as washing cars and laundry. It is expected that the higher the rainfall will lead to lower external water consumption. Temperature (*TMP*) in degree Celsius ( $^{\circ}\text{C}$ ) has also been shown to influence water consumption, with hotter days inferring higher consumption through increased garden watering and topping-up of swimming pools. Monthly weather information is sourced from the Australian Bureau of Meteorology.

Table 2 presents a summary of descriptive statistics across the eleven local councils. Sample means, standard deviations, minimums and maximums, are reported. As shown, household monthly water consumption per connection averaged 47.05 kilolitres across all councils. Across all local councils, the marginal water price averaged 37.24 cents per kilolitre, average price per kilolitre \$82.07 and the average daily rainfall and maximum temperature are 2.63 mm and  $26^{\circ}\text{C}$ , respectively. As also shown in Table 2, average monthly water consumption is the lowest for Stanthorpe, Caloundra and Beaudesert with 23.79, 30.55 and 30.97 kilolitres respectively and highest for Bowen, Rockhampton and Mount Isa with 81.44, 90.68 and 110.56 kilolitres respectively. The lowest marginal prices in cents per kilolitre are Rockhampton (0.00), Bowen (16.92) and Stanthorpe (17.23), and the highest are in Gold Coast (55.53), Noosa (67.45) and Caloundra (75.34). Average prices per kilolitre vary from 39.58 cents in Rockhampton to 100.14 in Noosa. Lastly, average daily rainfall ranges from 1.02mm (Bowen) to 4.08mm (Noosa) per month and the average daily maximum temperature is the highest in Mount Isa (31.65 degrees) and lowest in Stanthorpe (21.43 degrees).

Table 3 compares the means of the variables under fixed and fixed with excess tariffs and two-part and multi-part tariffs (most of councils changed their tariff structures to the latter during the sample period). Levene's test for equality of variances determines whether the test for equality of means assumes equal or unequal variances. With the exception of the daily temperature the variances are unequal as are the means. As shown, the quantity demand is significantly lower under two-part/multi-part tariffs and marginal and average prices are significantly higher. Average daily rainfall is also significantly higher in areas using two-part/multi-part tariffs.

#### 5. Model Specification

The time-series data supplied by each local council on water consumption is combined to form a panel or pooled data set as a combination of time-series and cross-sectional observations. There are a number of ways that can be used to incorporate the structure of pooled data in estimating demand equations for water. The estimated model may have a common, fixed or random intercept term. With panel data, both the fixed and random effects specifications estimators provide improvement over the simple linear or common effects regression model which does not take account of the cross-sectional characteristics of each local council. In the fixed effects specification, the council specific effects are assumed to be fixed parameters. In the random effects specification, the councils are assumed to comprise of a random sample and the council specific effects are assumed to be independently distributed with a mean of zero and a constant variance.

### 5.1. Common Effects Regression Model

In the common effects regression model where all the data for the eleven local councils are pooled together, a simple assumption is that the parameters do not vary across sample observations. The basic motivation for pooling time-series and cross-sectional data is that if the model is properly specified, pooling produces more efficient estimates. In the common effects model, it is assumed that water consumption is homogeneous across local councils. The common effects model can be written as:

$$DMD_{it} = \alpha_1 + \beta_1 PCE_{it} + \beta_2 RAN_{it} + \beta_3 TMP_{it} + e_{it} \quad (1)$$

where  $i$  ( $i = 1, 2, \dots, 11$ ) refers to each council,  $t$  ( $t = 1, 2, \dots, T_i$ ) are monthly observations (in this unbalanced panel,  $T_i$  ranges between 62 and 122), the dependent and explanatory variables are previously defined,  $\alpha_1$  is the intercept term which is common across all cross-sections,  $\beta_s$  are the slope coefficients to be estimated and the  $e_{it}$  are independent and identically distributed random variables with  $E[e_{it}] = 0$  and  $E[e_{it}^2] = \sigma_e^2$ .

### 5.2. Fixed Effects Regression Model

Two additional pooling models considered are the fixed effects (or dummy variable) model and the random effects (or error components) model. To start with, the fixed effects model allows the intercept term to vary across the local councils. Dummy variables are introduced to take account of the differences in the level of water consumption across the local councils. The fixed effects model can be represented as:

$$DMD_{it} = \sum_{i=1}^N \alpha_i LC_{it} + \beta_1 PCE_{it} + \beta_2 RAN_{it} + \beta_3 TMP_{it} + e_{it} \quad (2)$$

where  $\alpha_i$  represents the intercept coefficient for the  $i$ th cross-sectional local council,  $LC_{it}$  are dummy variables that take a value of unity for observations belonging to the  $i$ th local council and zero otherwise. All other variables are previously defined. This specification is usually employed when specifying a different intercept coefficient for each cross-sectional unit can adequately capture differences in cross-sectional units. That is, cross-sectional identifiers explain changes from local council to local council.

### 5.3. Random Effects Regression Model

An alternative to the fixed effects model is a random effects model that assumes that the coefficients are random variables drawn from some larger population:

$$DMD_{it} = \alpha_1 + \beta_1 PCE_{it} + \beta_2 RAN_{it} + \beta_3 TMP_{it} + u_i + e_{it} \quad (3)$$

where  $E[u_i] = 0$ ,  $E[u_i^2] = \sigma_u^2$ ,  $E[u_i u_j] = 0$  for  $i \neq j$ ,  $E[u_i e_{it}] = 0$  and all other variables are as previously defined. The structure of the model is such that, for a given local council, the correlation between any two disturbances in different time periods is the same, and unlike a first-order autoregressive model, does not decline as the disturbances become farther apart in time. Further, not only is the correlation constant over time, it is identical for all local councils. The inference is that the results from this model may be generalized to the whole population from which the sample is taken.

In this manner, the distinction between the random and fixed effects can be viewed as the distinction between conditional and unconditional inference. With the fixed effects model, inference is conditional on the local councils in the sample, whereas the random effects model is more appropriate when we are

interested in (unconditional) inferences about a larger population. But where the number of cross-sections ( $N$ ) is relatively small and the number of time series ( $T_i$ ) is relatively large, as in the current analysis, the results of the two models may not differ significantly.

#### 5.4. Reliability Testing

The procedures used to carry out reliability tests between the models are as follows. Firstly, the model is estimated using common coefficients, and tested against the fixed and random effects specifications using an  $F$ -test. The  $F$  ratio used for the test is:

$$F(n-1, \sum_i^N T_i - n - K) = \frac{(R_u^2 - R_p^2)/(n-1)}{(1 - R_u^2)/(\sum_i^N T_i - n - K)} \quad (4)$$

where  $u$  indicates the unrestricted model (fixed or random effects) and  $p$  indicates the pooled or restricted model with only a single overall constant term (common effects). Under the null hypothesis there are no fixed local council specific effects against the alternative that there are local council specific effects. Rejection of the null implies that the common effects estimators are biased and spurious.

The second test is used to choose between a fixed or random effects specification. This is accomplished using a Hausman test. Under this hypothesis, there are two sets of estimates; one of which is consistent under both the null and alternative hypothesis, and another that is consistent only under the null. The null hypothesis is that both the fixed and random specifications are consistent, whereas under the alternative the fixed effect model is, but the random effects model is not. The test is based on a Wald criterion:

$$W = \chi^2[K] = [b - \hat{\beta}]' [Var(b) - Var(\hat{\beta})]^{-1} [b - \hat{\beta}] \quad (5)$$

where  $b$  is the vector of estimated slope coefficients from the fixed effects model and  $\hat{\beta}$  is the vector of estimated slope coefficients from the random effects model and  $Var(b)$  and  $Var(\hat{\beta})$  are the corresponding variance covariance matrices and  $W$  is asymptotically distributed as chi-squared with  $K$  (number of explanatory variables) degrees of freedom.

#### 6. Empirical Results

Table 4 provides the estimated coefficients, standard errors and  $p$ -values of the null hypothesis of the parameters individually are equal to zero and elasticities (at the means) of the parameters detailed in the common, fixed and random effects regression models. The upper panel of Table 4 presents the results of a specification with marginal price while the lower panel includes the average price. Columns 1 to 4 present the estimated results of the common effects model. The results of the fixed effects and random effects models are detailed in columns 5 to 8 and 9 to 12 respectively. Also included in Table 4 are statistics for  $R^2$  and adjusted  $R^2$  and  $F$ -statistics and  $p$ -values for the joint hypothesis test that all slope coefficients are zero.

Panel data estimation is first specified using common effects. To test for multicollinearity, variance inflation factors (VIF) are calculated (not shown). As a rule of thumb, a VIF greater than ten indicates the presence of harmful collinearity. Among the independent variables the highest VIF is for the marginal price (5.09). This suggests that multicollinearity, while present, will not considerably bias the estimated coefficients. The adjusted  $R^2$  of 0.391 suggests the common effects model has relatively high explanatory power. Since the data are mainly time-series and limited cross-sectional in nature, the presence of heteroskedasticity or non-homogeneity of variances of the regression disturbances is likely: least squares estimates are inconsistent if heteroskedasticity is evident. Accordingly, the estimated heteroskedastic consistent covariance matrix is calculated for an unknown form of heteroskedasticity.

The model first discussed is the common effects specification across all councils with the marginal price specification. The estimated coefficients for all parameters are significant at the 1% level of significance. Using the  $F$ -statistic the null hypothesis that all slope coefficients are jointly zero is also

rejected at the 1% level. Across all local councils, the greatest effects on water consumption are temperature (3.515) and rainfall (-2.718). All elasticities are calculated at the means. The price elasticity of demand is -0.112 (inelastic) indicating that a 10% increase in the price of water is associated with a 1.12% decrease in the quantity of water demanded. In household level modeling when either multi-part tariffs or fixed with excess structures are employed, the price associated with the marginal unit of consumption introduces endogeneity. The price coefficient is biased downward since the marginal price and quantity are codetermined by the rate structure.

In all models using the marginal price, the demand is estimated as if it were conditional on remaining in the same block range, and hence the price elasticity estimated is also conditional on changes in demand being small enough that a household remains in the same block range. An analogous issue pertains to models using aggregate data. When the proportion of households consuming in a block range is not modeled, the distribution of households across the blocks is embedded in the elasticity estimate, and the elasticity is, at best, a conditional elasticity. In the common effects model with the marginal price specification, the elasticities for the rainfall and temperature parameters indicate that a 10% increase in rainfall is associated with a 1.52% decrease in water consumption, while a 10% increase in temperature is associated with a 19.39% increase in water consumption per household per month.

In the fixed effects model with the marginal price specification, all three coefficients are significant at the 10% level of significance or lower. The estimated coefficient for the marginal price is positive which lies contrary to economic expectations. The price elasticity of demand is 0.016 (elastic) indicating a 10% increase in price is associated with a 0.16 % increase in water consumption. Similar results were obtained by *Barkatullah* [1996], and *Hewitt and Hanemann* [1995], when estimating water demand equations in the presence of increasing block rates. Accordingly, the estimate of the marginal price variable is biased upwards. Instrumental variable estimation could be used to address this problem. However, in order to use instrumental variable estimation the number of exogenous variables has to be greater than the number of endogenous variables. Unfortunately, there are insufficient exogenous variables to permit the use of instrumental variables in this analysis. The results for the random effects model are similar to the fixed effects model. Regrettably, the equations using fixed and random effects, even with high explanatory power, cannot be reliably used to predict demand for water across local councils in Queensland.

The models are then re-estimated using average prices. This follows the suggestion that rather than the quantity demanded being determined by the marginal price, households make decisions on water consumption using the average price; that is, they include the fixed or access charge in their decisions. As shown in Table 3, average prices in the sample for fixed and fixed with excess charge structures are nearly six times larger than marginal prices and 63% large than marginal prices in two-part and multi-part structures. The adjusted R squares for the average price specifications are higher than the marginal price specifications in all three – common, fixed and random effects estimations, thus indicating the average price specification models have better explanatory power.

The demand equations with an average price specification, the calculated  $F$  test ( $p$ -value) for the fixed effects and random effects over the common effect model are 565.542 (0.000) and 482.279 (0.000) respectively. In both cases, the null hypothesis that there are no council-specific effects is rejected. The Hausman test in (5) is used to compare the fixed and random effects models. Under the null hypothesis both the fixed and random specifications are consistent, whereas under the alternative the fixed effect model is, but the random effects model is not. The Wald value calculated for the water demand model is 6905.473 across all local councils and is larger than the critical value of 23.6848 (chi-square with fourteen degrees of freedom at the 5% level of significance), thus the null hypothesis can be rejected. The fixed effects specification outperforms the common and random effects models. Only the results for the fixed effects model are presented.

For the fixed effects model with an average price specification, the estimated coefficients for all parameters are significant at the 1% level of significance or lower and all estimated parameters conform to *a priori* expectations. Using the  $F$ -statistic the null hypothesis that all slope coefficients are jointly zero is also rejected at the 1% level. Across all councils, the largest effects on water consumption are temperature and rain fall. The price elasticity of demand is -0.126 (inelastic) indicating that a 10% increase in the price of water is associated with a 1.26% decrease in the quantity demanded. By way of comparison, *Agthe and Billings* [1987] calculated a price elasticity of -0.56, *Barkatullah* [1996] -0.21,



*Dandy et al.* [1997] -0.78, *Garcia and Reynaud* [2004] -0.25 and *Gaudin et al.* [2001] -0.47. In a recent study, *Hoffmann et al.* [2006] calculated a price elasticity of -0.56 for Brisbane. If rainfalls increase by 10% per month, water consumption will decrease by 0.60% per household per month. With a 10% increase in temperature will increase water consumption by 4.86% per household per month.

The final part of the analysis estimates the impact of two-part tariffs on these parameters. The results of a fixed effects specification including average prices are included in Table 5. The basic premise used here is that the introduction of two-part tariffs has impacted upon the level of water consumption (intercept) and the responsiveness of water consumption to price, temperature and rainfall (slope). The introduction of two-part tariffs in each council is specified using a dummy variable that takes a value of one for months where two-part tariffs are in place and zero otherwise. As shown a \$0.01 per kilolitre increase in average prices is ordinarily associated with a 0.06 kilolitre fall in the quantity of water demanded. However, under two-part tariffs the same price increase is associated with an additional 0.14 kilolitre decrease. The two-part tariff interaction parameters for temperature and rainfall are not significant. This indicates that the presence of two-part-tariffs have no impact on the responsiveness of the quantity of water demanded to changes in environmental variables: that is, the major impact offered by two-part tariffs is the price change and that consumers can more clearly identify the change in average prices with two-part tariffs than with alternative tariff structures. Importantly, since Queensland consumers react more to average than marginal prices, and since average prices are higher than marginal prices, there is the suggestion is that consumers are under-consuming because of misperception of the pricing parameter. One possibility is that the non-price restraints on consumption in Queensland councils during most of the sample period are raising the effective price of water relative to the actual price, primarily for discretionary water use.

## 7. Conclusion

The present study uses common, fixed and random effects panel data regression models to estimate household residential water demand across eleven local councils in Queensland, Australia. The data is supplied directly by each council, where almost all have introduced two-part or multi-part tariffs consisting of a fixed access charge with no free entitlement of water and a constant (or increasing) consumption charge per kilolitre. The remaining councils have retained either a fixed or fixed with excess charge for water.

Several outcomes are associated with the introduction of two-part and multi-part tariffs in Queensland. First, mean marginal prices have increased from 12¢ to 64¢ (433%) a kilolitre while average prices (including access charges) have increased from 60¢ to 105¢ (75%). By itself, this would suggest that the quantity of water demanded by all households should have fallen. However, the evidence presented suggests that since households appear to make consumption decisions on the basis of average prices, the percentage change in quantity demanded is not as great as it would have been with marginal prices. As a result, the average level of consumption under two-part tariffs, holding marginal and average prices constant, is higher than under fixed and fixed with excess structures. Part of this is associated with household water consumption and the implementation of two-part tariffs trending up at the same time, but part also indicates that the two-part tariff systems in place may not be optimal. For example, in inclining multi-part tariff structures, consumption rates are so low, and the limits so high, there is almost no meaningful price signal. Moreover, the reliance on high access charges in two-part tariffs structures means there is likely to be much misperception of the marginal price of water and this further distorts outcomes.

Second, the price elasticity of demand is relatively inelastic at -0.126. This implies that the price mechanism, at present, is not an effective tool for managing the demand and consumption of residential water. Depending upon the model specified a 10% increase in the price of water is associated with only a 1.26% reduction in the quantity demanded. One possibility is that non-price controls on discretionary consumption (garden watering, hosing of hard surfaces, car-washing, filling and topping-up of swimming pools) in most Queensland councils effectively limit the impact of price changes on non-discretionary (laundry, bathroom and kitchen) and discretionary consumption. That is, the quantity of water demanded is unable to be increased with price reductions and households are operating close to a low level of non-discretionary consumption.

Third, it is found that there are factors beyond the control of water authorities that also have an influence on residential water demand. The results indicate that consumption varies strongly with

temperatures and somewhat less strongly with rainfall. However, there is also sizeable cross-sectional variation in consumption that is unrelated to environmental factors and closely linked with unique council factors. An obvious candidate is non-price controls such as watering restrictions set in place by individual councils to manage demand. Unfortunately, insufficient data was available to explore this possibility.

Finally, since this study takes a demand-side approach, detailed comment cannot be made on supply-side decisions like the setting of access charges and consumption rates. However, there is arguably unusually wide variation in the marginal and average prices for residential water in Queensland, even from geographically adjacent jurisdictions. This is a cause for concern in that the pricing structures in place may be more reflective of a desire for administrative convenience, revenue stability and political expediency rather than any desire to improve the efficient and sustainable use of residential water supplies. This is deserving of further inquiry.

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**Table 1.** Snapshot of Selected Local Government Areas, 2002/2003

	Beaudesert Shire Council	Bowen Shire Council	Caloundra City Council	Cooloola Shire Council	Dalby Town Council	Gold Coast City Council	Mount Isa City Council	Noosa Shire Council	Rockhampton City Council	Stanthorpe Shire Council	Warwick Shire Council
ACLG	UFM	RAV	URL	URM	URS	URV	URS	UFM	URM	RAL	URS
Latitude (° S)	-27 58	-20 07	-26 48	-26 02	-27 10	-27 59	-20 32	-26 23	-23 22	-28 39	-28 12
Longitude (° E)	153 00	148 10	153 08	153 03	151 15	153 20	139 28	153 05	150 30	151 56	152 02
Mean temperature (°C)	19.6	24.2	20.1	20.3	19.1	20.2	25.4	20.3	22.9	15.2	17.5
Annual rainfall (mm)	915	1010	1575	1138	676	1439	386	1696	947	770	710
Area (km <sup>2</sup> )	2854	21177	1094	2,967	48	1407	43343	869	189	2697	4423
Population (n)	55612	12518	78798	34019	10150	438473	20875	45214	59410	10515	21387
Population growth rate (%)	3.0	0.9	3.4	1.1	0.4	3.5	-1.7	3.3	0.8	1.3	0.5
Population density	19.5	0.6	72.1	11.5	212.2	311.7	0.5	52	315	3.9	4.8
Water connections (n)	6950	4587	34441	9961	4119	191030	6756	18971	22902	2483	7085
Pricing structure	Two-part tariff	Fixed with excess	Two-part tariff	Multi-part tariff	Multi-part tariff	Two-part tariff	Multi-part Tariff	Two-part tariff	Fixed no excess	Two-part tariff	Two-part tariff
Basis for charge	Meter diameter	Fixed	Fixed	Meter diameter	Fixed	Fixed	Units	Meter diameter	Fixed	Meter diameter	Meter diameter
Fixed/unit charge (\$)	–	450	–	–	–	–	–	–	472	–	–
Water allowance (kl)	–	750	–	–	–	–	–	–	Unlimited	–	–
Excess charge (\$/kl)	–	0.75	–	–	–	–	–	–	0.00	–	–
Access charge (\$)	233.40	–	78	190	198	173	300	130	–	208	275
Consumption rate (\$/kl)	0.82	–	0.78	290kl@0.422	365kl@0.40	0.70	1050kl@0.60	0.72	–	0.58	0.75
Consumption rate (\$/kl)	–	–	–	290kl@1.158	365kl@0.90	–	1050kl@0.70	–	–	–	–

Source: Department of Local Government, Planning, Sport and Recreation, Queensland local government comparative information 2002/03.

Notes: ACLG – Australian Classification of Local Government; UFM – Urban Fringe Medium; RAV – Rural Agricultural Very Large; URL – Urban Regional Large; URM – Urban Regional Medium; URS – Urban Regional Small; UFM – Urban Fringe Medium; RAL – Rural Agricultural Large; Access charge - The fixed amount that is levied on each property per year with no annual water allocation. This is the component of each property's bill that does not vary with the amount of water used or sewerage produced; Basis for fixed or access charge - The basis on which the water charge is calculated (e.g. fixed, percentage of property value, meter size, pedestals, other); Consumption rate - The charge per unit of consumption levied upon each customer for their water use (part of a two-part tariff). This is usually expressed as dollars or cents per kilolitre. The same charge may not apply to each unit used by the customer. There may be steps in the charge as usage increases past certain levels; Excess consumption charge - Any charge for water used after the fixed charge annual allocation has been consumed; Fixed charge - One charge per annum for water or sewerage services. Includes an access charge with an annual allowance or unlimited usage for water services; Pricing structure for water - The method of calculating the water charges to be levied on a property (e.g. fixed charge with unlimited consumption; fixed charge plus an excess water consumption component; unit charge with an excess water consumption component; two-part tariff; or a hybrid of any of these); Water properties connected - The total number of properties connected to the service water system and separately billed for water supply; Population density – Population/area.

**Table 2. Monthly Descriptive Statistics to August 2004**

Statistic	Demand (kl)	Marginal price (¢/kl)	Average price (¢/kl)	Average daily maximum (°C)	Average daily rainfall (mm)	Council	Demand (kl)	Marginal price (¢/kl)	Average price (¢/kl)	Average daily maximum (°C)	Average daily rainfall (mm)	Council		
Mean	47.05	37.24	82.07	25.95	2.63	All local councils	42.33	55.53	94.38	24.87	3.52	Gold Coast City Council		
Std. dev.	27.45	30.61	34.00	4.31	2.81		5.83	19.75	20.27	2.98	3.04			
Minimum	17.29	0.00	4.65	13.94	0.00		30.93	8.34	43.37	19.75	0.04			
Maximum	156.68	95.00	183.45	39.40	30.53		62.71	95.00	128.01	30.97	17.96			
Mean	30.97	34.39	98.70	26.00	1.95		Beaudesert Shire Council	110.56	53.41	77.01	31.61		1.47	Noosa City Council
Std. dev.	6.11	40.79	49.61	3.40	1.91			21.39	6.65	8.63	4.32		2.55	
Minimum	19.17	0.00	39.72	20.23	0.04			59.40	41.74	61.44	22.68		0.00	
Maximum	47.54	82.00	183.45	32.24	7.92			156.68	62.51	97.36	39.40		12.59	
Mean	81.44	16.92	87.52	29.46	1.02		Bowen Shire Council	33.51	67.45	100.14	25.21		4.08	Rockhampton City Council
Std. dev.	15.64	9.95	28.48	3.21	1.76			6.07	3.24	6.49	2.74		3.87	
Minimum	46.92	0.00	63.90	24.08	0.00			23.02	64.00	87.08	20.10		0.05	
Maximum	108.58	31.83	141.95	34.66	7.21			47.74	77.00	115.24	29.95		30.53	
Mean	30.55	75.34	97.83	25.04	3.93	Caloundra City Council	90.68	0.00	39.58	28.44	1.71	Stanthorpe Shire Council		
Std. dev.	6.39	0.96	4.93	2.92	3.36		6.20	0.00	3.96	3.30	1.91			
Minimum	19.87	75.00	89.43	19.84	0.06		81.13	0.00	32.51	21.90	0.00			
Maximum	46.21	78.00	110.72	30.19	23.40		100.62	0.00	45.35	34.24	12.20			
Mean	36.77	27.72	84.37	25.82	3.79	Cooloolo Shire Council	23.79	17.23	47.69	21.43	1.91	Warwick Shire Council		
Std. dev.	7.59	20.01	18.53	2.99	3.25		4.08	26.33	60.73	4.58	1.51			
Minimum	22.55	0.00	32.75	20.06	0.03		17.29	0.00	4.65	13.94	0.00			
Maximum	65.39	65.81	106.85	30.71	23.25		38.73	57.00	155.12	29.42	7.06			
Mean	36.33	18.66	87.71	26.67	1.76	Dalby Town Council	33.58	37.08	96.10	23.99	1.71			
Std. dev.	10.00	12.28	19.84	4.56	1.62		9.01	32.68	33.89	4.54	1.38			
Minimum	21.27	0.00	64.09	18.06	0.00		19.21	0.00	43.98	16.50	0.03			
Maximum	77.02	42.90	131.08	33.69	6.93		56.07	83.00	171.53	31.68	5.04			

Notes: The end date for all series is August 2004 with Caloundra City Council, Dalby Town Council, Noosa Shire Council and Stanthorpe Shire Council starting in July 1994, Cooloolo Shire Council in October 1994, Rockhampton City Council in September 1994, Warwick Shire Council in January 1995 Bowen Shire Council in July 1995, Gold Coast City Council in February 1996, Noosa Shire Council in July 1998 and Beaudesert Shire Council in July 1999.

**Table 3.** Comparison of Means

Variable	Tariff structure means			Levene's test for equality of variances		t-test for equality of means	
	Fixed fixed excess	and with	Two-part and multi-part	F-statistic	p-value	t-statistic	p-value
Demand (kl)	51.116		42.752	21.110	0.000	4.899	0.000
Marginal price (¢/kl)	11.431		64.460	34.113	0.000	-55.488	0.000
Average price (¢/kl)	60.107		105.229	76.735	0.000	-28.456	0.000
Average daily maximum (°C)	25.979		25.927	1.365	0.243	0.191	0.849
Average daily rainfall (mm)	2.325		2.945	23.407	0.000	-3.506	0.000

**Table 4.** Estimated Regression Models

Variable	Common effects				Fixed effects				Random effects			
	Coefficient	Std. error	p-value	Elasticity	Coefficient	Std. error	p-value	Elasticity	Coefficient	Std. error	p-value	Elasticity
Constant	-31.775	4.341	0.000		–	–	–	–	25.878	5.421	0.000	
Marginal price	-0.142	0.022	0.000	-0.112	0.020	0.012	0.089	0.016	0.018	0.014	0.194	0.014
Temperature	3.515	0.176	0.000	1.939	0.888	0.082	0.000	0.490	0.900	0.075	0.000	0.497
Rainfall	-2.718	0.338	0.000	-0.152	-1.083	0.160	0.000	-0.060	-1.092	0.104	0.000	-0.061
R-squared	0.393	–	–	–	0.911	–	–	–	0.909	–	–	–
Adj. R-squared	0.391	–	–	–	0.910	–	–	–	0.909	–	–	–
F-statistic	218.250	–	0.000	–	785.974	–	0.000	–	–	–	–	–
F-test	–	–	–	–	588.344	–	0.000	–	516.076	–	0.000	–
Hausman test	–	–	–	–	–	–	–	–	6466.191	–	0.000	–
Constant	-16.467	4.580	0.000		–	–	–	–	32.533	4.071	0.000	
Average price	-0.225	0.020	0.000	-0.392	-0.072	0.007	0.000	-0.126	-0.073	0.010	0.000	-0.128
Temperature	3.424	0.169	0.000	1.889	0.881	0.080	0.000	0.486	0.902	0.073	0.000	0.498
Rainfall	-2.627	0.317	0.000	-0.147	-1.080	0.157	0.000	-0.060	-1.095	0.102	0.000	-0.061
R-squared	0.445	–	–	–	0.916	–	–	–	0.912	–	–	–
Adj. R-squared	0.443	–	–	–	0.914	–	–	–	0.912	–	–	–
F-statistic	269.831	–	0.000	–	834.964	–	0.000	–	–	–	–	–
F-test	–	–	–	–	565.542	–	0.000	–	482.279	–	0.000	–
Hausman test	–	–	–	–	–	–	–	–	6905.473	–	0.000	–

Notes: Fixed effects coefficients for marginal (average) prices: Beaudesert Shire Council 9.310 (17.269), Bowen Shire Council 56.041(62.879), Caloundra City Council 11.084 (19.774), Cooloolool Shire Council 17.387 (24.178), Dalby Town Council 14.174 (21.038), Gold Coast City Council 22.962 (31.014), Mount Isa City Council 83.024 (89.835), Noosa Shire Council 14.209 (22.910), Rockhampton City Council 67.268 (70.313), Stanthorpe Shire Council 6.481 (10.399), Warwick Shire Council 13.386 (21.197). Random effects coefficients for marginal (average) prices: Beaudesert Shire Council -16.759 (-15.553), Bowen Shire Council 29.770 (29.715), Caloundra City Council -14.892 (-13.013), Cooloolool Shire Council -8.695 (-8.670), Dalby Town Council -11.944 (-11.837), Gold Coast City Council -3.080 (-1.840), Mount Isa City Council 56.720 (56.475), Noosa Shire Council -11.789 (-9.891), Rockhampton City Council 40.958 (37.070), Stanthorpe Shire Council -19.555 (-22.366), Warwick Shire Council -12.668 (-11.611).

**Table 5.** Estimated Regression Models

Variable	Coefficient	Std. error	<i>p</i> -value	Elasticity
Average price	-0.060	0.022	0.005	-0.105
Temperature	0.835	0.093	0.000	0.461
Rainfall	-0.970	0.202	0.000	-0.054
Two-part tariff	19.354	6.446	0.003	
Two-part tariff × average price	-0.142	0.044	0.001	-0.154
Two-part tariff × temperature	-0.031	0.162	0.847	-0.008
Two-part tariff × rainfall	-0.065	0.280	0.817	-0.002
R-squared	0.918	–	–	–
Adj. R-squared	0.917	–	–	–

Fixed effects coefficients: Beaudesert Shire Council 18.601, Bowen Shire Council 63.109, Caloundra City Council 14.908, Cooloola Shire Council 23.222, Dalby Town Council 20.294, Gold Coast City Council 29.061, Mount Isa City Council 82.885, Noosa Shire Council 18.350, Rockhampton City Council 70.983, Stanthorpe Shire Council 10.973, Warwick Shire Council 20.141.